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Witness Statement

(Criminal Justice Act 1967, Sect 9; Magistrates' Court Act 1980, ss.5A (3) (a) and 5B; M.C. Rules, 1981, r.70)

Statement of Ashley Wem

**Age if under 18: Over 18
Director**

Occupation: Company

This statement (consisting of: 24 pages) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything which I know to be false or do not believe to be true.

1. My name is Ashley Stephen Wem and I am writing this witness statement in relation to a review of the premises licence for The Empire Nightclub of which I am the manager and an owner. I have day to day control of the premises. I live at

Experience

2. For 40+ years, I have worked in the hospitality sector, beginning at age 14 with various jobs across several restaurants before being rewarded with the responsibility of my first managerial role at the Dudley Arms restaurant in Ingleby Greenhow at the age of 17. At age 21, I managed a chain of restaurants across Middlesbrough and Stockton called Fatso's, and it was during that tenure that Barry Faulkner recruited me to manage The Theatre, an established pub on Corporation Road in Middlesbrough - this was in early 1993. In October of that same year, we were granted a licence to operate as a nightclub, we changed the venue name to The Middlesbrough Empire and I was tasked with setting the venue up as club and became the licensee.
3. Upon commencing operations as The Empire nightclub, there were around 6 large nightclubs in the Middlesbrough area. Now 30 years later, The Empire is the sole surviving premises from that time that remains trading as an out and out nightclub. When we opened the venue, the majority of our business was dance and DJ led entertainment, later in the 90's we developed some cabaret offerings with nights organised and co-promoted with Brutus Gold - but even those events were still dance-oriented. We quickly gained a reputation as one of the top dance music venues in the United Kingdom, developing our own branded nights – the biggest being Sugar Shack – a Friday night event that became globally recognisable to those within the dance music scene. Sugar Shack's renown enabled us to attract world famous DJs to the venue and the town, some of who would actually fly into the country for just one night to DJ at the world famous Middlesbrough Empire. Household names like Jeremy Healey, Roger Sanchez, Graham Park, Pete Tong, Eric Erick Morillo and Paul Oakenfold all came to Middlesbrough to play at our club with regularity, marking Middlesbrough as a place of importance to the popular dance music scene of the 1990's.

4. At this time The Empire became a mecca in the North East for clubbers, who were happy to pay more to enter the club than they would be prepared to anywhere else in the region. The renown of the venue and its associated acts meant that we often sold out of tickets for events weeks, and sometimes months in advance. Many of the DJs and artists that performed in the club used the venue for shooting promotional videos, and we regularly hosted MTV, Clubavision and a variety of other music channels that operated around that time. The club was so beloved during this period that some of the artists that performed here even went as far as to write songs about The Empire. A list of some of the artists who have performed at the premises is attached at Appendix 1.
5. Throughout the 2000s there was a notable shift in the music industry as dance music began to tail off. We adapted the business to accommodate events such as Middlesbrough Music Live in partnership with the local authorities. We invested heavily in a new stage for the venue and state of the art production facilities to accommodate bigger live acts like The Kaiser Chiefs, Kasabian, The Darkness and The Arctic Monkeys to name a few. We ensured that we would be at the forefront of bringing world-famous artists to the town of Middlesbrough.
6. In 2008 I took over the ownership of the premises alongside my business partner Barry Faulkner Junior. Around this time the dance music scene was in decline and by 2009 the Sugar Shack brand ended. The music industry had evolved throughout the 2000s and we continued our adaptation process by catering more towards the live music, indie and pop culture which had developed. During this time we successfully applied for a licence to host events for ages 14+ and up. These were predominantly live music events which we operated with national concert promoters, enabling us to bring more famous artists to the town. Promoters who operate on a national scale, such as SJM, will only work with venues who could cater to age groups of 14+ because teenagers represent a huge part of the demographic that bands and pop stars are targeted towards. We had and continue to have some of the biggest live acts in the world playing at our venue. Appendix 1 also includes some of the live acts and bands that have played at our venue.
7. Faced with the difficulties of being a venue unable to open during the pandemic, The Empire became a member of the Music Venue Trust. Initially this was so that we could get advice from others around the country in a similar situation to ourselves, but since reopening this relationship has bloomed. Now we are recognised by the Music Venue Trust as being a Grass Roots Music venue and by definition "A beacon of music and a key generator of night-time economic activity." Based upon extensive audits and surveys of UK music venues, comparable to the EU-wide definition of similar music venues implemented by Live DMA in more than a dozen European countries, Arts Council England and the Department of Culture, Media and Sport have stated that "The presence of a grassroots music venue provides a central beacon of music activity that inspires towns/boroughs/cities to be musical, and the absence of one causes a dearth of music activity."
8. The Empire recently received a lottery funded grant from Arts Council England for developing creativity and culture within the local area. The grant will be spent on nurturing creativity within the next generation of young photographers and musicians as well as developing the technical skills of young audio and visual technicians from the Middlesbrough locality. As a part of the program we have developed, the funding will enable us to bring touring artists of international renown

to The Empire for the people of the Tees Valley to enjoy. Locally based artists will be able to play alongside these touring artists while the aforementioned technicians and photographers will be able to develop their skill set working alongside experienced professionals in a real live event environment.

9. I firmly believe that based on the above the Empire has been, and remains, a real asset to Middlesbrough.

Charity

10. We host charity events at the club when possible and we often run promotions where we will grant entry to a customer in exchange for a tin of food, which we will then donate to The Trussell Trust and local food banks. We enjoy a wonderful long-standing relationship with Teesside Hospice, who we work alongside on a regular basis. Their collection teams can often be seen at our gigs, asking for donations from customers, and we donate any items that are left unclaimed at the venue after a statutory period of time to them so that they can sell them in their charity shops - this usually amounts to 10-15 large refuse sacks full of items once every six weeks or so.
11. For a 6-month period during the coronavirus lockdown, I used my contacts in the local hospitality sector to provide free 250 meals a day to NHS staff, with my focus in particular being to help the extremely hard-working staff at North Tees Hospital. During the covid crisis, both my businesses were closed down with no income and very little government support. Despite that, I wanted to remain active and give something back to the NHS. I decided along with my chefs that we should use our contacts and money to cook and provide 250 meals a day out of a local doctor's surgery in Norton. We weren't doing this for praise, but we did receive a lot of attention from the press. I think this demonstrates that we are about more than just running a business and that we care about people.
12. During covid I was also able to locate and purchase hand sanitizer and provide to a local care provider, called Comfort Call who are based in Middlesbrough. They provide care to the elderly and the vulnerable.

Teesside University

13. During the last few years, we have enjoyed a good working relationship with Teesside University who have given us the status as their preferred venue. We now run events on Thursdays, Fridays and Saturdays, which are associated with and promoted in association with Teesside University Student Union. These weekly events are 'Creeps' which runs on a Thursday night, 'Dead Rebel Club aka DRC' - our Friday night indie/alternative event and on a Saturday, we host 'Shangri-La'.
14. Shangri-La operates every Saturday. It is promoted as having the biggest and boldest anthems and headline jams. As part of the event, we host live cabaret and we have our brand-new sound and lighting systems in full effect to put on a spectacular feast for the eyes and ears of the people who come to the venue. Shangri-la operates over a few different areas in the premises: Downstairs there are the 'Empire Sized Headliners' with massive anthems & wild Shangri-la resident performers - including circus acts such as trapeze performances and stilt walking.

Then there is the Cabaret Lounge, which was launched in 2021 with its own bespoke host who books and introduces a glittering array of acts from drag acts in drapes to burlesque, ballooney and live acoustic performances on our new cabaret stage. Upstairs is a little more pop music orientated with feel good dancefloor fillers, while The Devil's Club - a smaller upstairs side room allows us to program specialist DJs who can cater to niche audiences.

15. The Dead Rebel Club operates every Friday. We describe it as a massive hit of past, present and future guitar anthems, with a supplement of live bands, a repeat prescription of pop and an unhealthy dose of the devil's own dirty rock. Again, this is split over the various areas. On the ground floor there is a huge room of past, present, new and next wave rock, indie and alternative anthems exploding from The Empire's sound system with live shows from the hottest live touring bands invading the main stage. Expect Foo Fighters, Royal Blood, Black Honey, Yungblud, Frank Carter, Wolf Alice, Biffy, Beatles, Fontaines DC and everything in between. Upstairs there is a dancefloor devoted to pop hits, hip-hop heavyweights, house heroes and guilty bangers. Featuring artists like Cardi B, Lil Nas, Billie Eilish, Joel Corry and Whitney Houston.
16. Creeps operates every Thursday. Creeps was an independent brand which relocated to the EMPIRE in the Summer of 2021. The event is known for its use of party props, inflatables, merchandise giveaways and competitions. Creeps is very much aimed at a student audience and is a safe party environment for students from Teesside University and other local educational establishments to come to.

Other promoted entertainment

17. In addition to our club nights and live bands we also run a pantomime every December. Our panto is geared towards an adult audience with more 'grown up' language, themes and humour being deployed throughout December 2022. Next year we are hoping to also run this event at Easter and are currently in discussions to make that happen.
18. Once a month we host 'Bingo Loco'; a fun bingo event with incorporated entertainment and audience participation. Our Bingo Loco partners run these events in venues worldwide in cities like Dubai, New York and Sydney. On Saturdays when the Bingo operates, from around 19:30 and finishes at 22:30. Customers have the option to stay on for the club night that follows, and often do.

Customers

19. On average we welcome around 3,000 customers to the premises each week. We presently have a capacity of 1215, which we sometimes hit on a Saturday night or on nights when we have a particular live music artist or band playing at the venue. Following the lifting of covid regulations we were regularly hitting capacity, as members of the public were desperate to get out, and some customers had never been to a nightclub in their lives having turned 18 during lockdown.

Closure or restrictions to trading

20. The closure of The Middlesbrough Empire, or any restrictions put in place which reduced our ability to operate fully, would have a disastrous impact on the local

economy. Since The Empire reopened after COVID we have welcomed over 150,000 visitors to the venue. According to the Scarborough model, which estimates that each visitor will spend on average £28 per head in the local area - this includes things like hair & beauty, transport, spending in bars before they reach The Empire and food purchases both before and after they've visited us - these visitors are worth an estimated £4,200,000 to the region's economy. To break that down, the closure of The Empire would lead to a staggering loss of revenue to the Tees Valley area of nearly £400,000 a month, while restrictions could cause up to and including that amount. Not only would restricting its operations in a disproportionate way hurt the local economy, it would impact 80+ full time and part time members of staff resulting in cuts to available working hours or the complete loss of their jobs. Additionally, any sanctions that would negatively affect our trading would have a knock-on effect for 20+ freelance technicians and DJs from the local area too. With very few alternatives for work this could lead to these people leaving the cultural sector within our area, or leaving the area altogether in search of work within their chosen field.

Medical Team

21. We employ a medically trained team at our premises every night that we are open. On quieter nights we operate with one on-site medic but for Saturdays and other busier nights we always deploy a 2-person medical team. The team are employed by Paratrain, who specialise in supplying medically trained staff to the hospitality sector for large events such as festivals. Our medical team are all advanced paramedics and are currently, or have been in the past, NHS staff who are and trained to at least the level of Emergency Medical Technician (EMT). We are not aware of any other nightclub operators in the North East who have staff exclusively employed to provide first aid. We do this because we take our responsibilities in relation to our customers and public safety very seriously, which is why we also use metal detecting wands at our front door and operate a random, regular search policy. For every person to whom Paratrain administer first aid and treatment a report is completed. The form of the report is attached at Appendix 2.

Door Supervision

22. We currently employ Hyena Security, which is owned and operated by Denny Hoyle, who the venue has successfully worked with since 2001. Our security services were provided by the company Ellwood and Hoyle until 2018 when that business was dissolved. Upon the dissolution of Ellwood and Hoyle, Denny Hoyle began Hyena Security and continued providing our security, using the same staff as he had used previously with Ellwood and Hoyle. Prior to covid we had a regular security team. I was extremely experienced and some of the staff had over 20 years' experience of working the door, not just any door but our door. We operate 10-12 door supervisors on busy nights and I, personally, had worked alongside some of that door team for over 20 years.
23. During lockdown our door team had no work due to all pubs, clubs and venues they served being closed, and as they were on zero-hour contracts, which is the nature of that industry, there was no furlough available. A large proportion of our door team found alternative employment - this is not anecdotal. After working with a team for so many years, you become friends and you check in on one another and having spoken to a number of them during, and since lockdown, I've been told that some of

them have moved into delivery and taxi work and others have just made a quality-of-life decision and decided not to work long/late hours any longer, focusing on a better-quality family life. I don't blame them, since the hours we work in the night time industry are punishing and anti-social. In addition, during lockdown a number of security personnel were due to renew their SIA badges which led to a large number of SIA registered operators, with no security work, deciding not to renew their licence. As a result, they have been lost to the industry. Due to the effects of Covid and lockdown, we lost a staggering number of people from our door staff - over 75% of our team moved on because we couldn't provide them with work during our enforced closure. We have only been able to retain 2 members of door staff from 2020, not including Denny Hoyle, who is often at the club and at present is there almost every night.

24. I have attached a report from the NTIA at Appendix 3. You will see from the report that our experience of problems with the loss of our door team was not unique to The Empire, it has happened across the country. While security staff shortages have hit Middlesbrough pretty badly, we have done our best to field a good security team. However, in an unprecedented situation that we found ourselves in, rebuilding our core security team has been a case of trial and error at times which took some considerable time to work through. When we came out of lockdown, we were given two weeks' notice, at which time we only had 2 door supervisors - we needed to assemble almost an entire security team for a 1215 capacity venue and we only had 14 days in which to do it. Seeing as an abundance of SIA badge holders had left the industry we had to recruit from a hugely diminished pool of potential staff. Since we reopened in July 2021, we have operated with the same level of expectations for our security team and if a member of staff doesn't meet the high standards that we expect from them, we deal with them appropriately. Our goal has always been to have a team of door supervisors that operate at the same level of quality as the team we had prior to the pandemic, and over the last 14 months, we have refined the team by weeding out problematic members of staff and replacing them with competent, quality individuals. Since we reopened, we have sacked 14 door supervisors for various reasons. This has included inappropriate handling of situations including over excessive use of force.
25. In order to recruit the best of what has been available we have increased the hourly rate to the equivalent of what we would have paid our head doorman previously. All door supervisors, except the head doorman, are now paid £15 per hour. This has allowed us to recruit from other venues and from further afield, making immeasurable improvements to the team that we began with in July 2021. the Whilst bringing in quality additions to the team doesn't replace the decades of experience we have lost on our door, it does give us a great building block to re-establish The Empire's door supervisory team as one of the best in the North East of England.

Recent examples of Safeguarding

26. We recently received a call from a female who reported inappropriate behaviour from another customer towards her on 30th July 2022. We asked where and when this had occurred and with the aid of our CCTV system, we were able to locate her and copy footage of the incident for the police. Further, we were then able to use our facial recognition technology and cross reference that with Scannet (our new ID scanning system). With the combination of these brand-new systems, we were able to identify the male concerned and take a copy of his ID. Since then, the female has

spoken to the police and Paul Fyfe has provided a dossier of information and uploaded the CCTV to their portal. This took a lot longer than it should have.

27. On 9th July 2022, there was an incident at the rear of The Empire in the unlit car park owned by Middlesbrough Council. It involved two young females who had not been in our club, but who had been to a venue elsewhere in town. The two females were the victims of a mugging by a group of males, which was spotted by our CCTV operator when the incident occurred at 0315. He immediately called our security team, and a number ran around to offer assistance, chasing away the male perpetrators. Our security team brought the females into the club to be checked up on by our in-house medical staff, at which point we discovered that they were underage. At this point in time our safeguarding policy kicked in - we called one of their parents and provided a member of staff to look after them in a private room, away from the nightclub sections of the building until their parents arrived in a short time. The police are now involved with evidence of the mugging provided by us. Both females were intoxicated and vulnerable at the time of the incident and while they had not been customers of ours, we feel obliged to operate with a duty of care toward vulnerable members of the public, even outside of our premises.

CCTV

28. We have always had a good CCTV system, relative to the technology available at the time, but since we have made a number of upgrades, we have noticed an increased number of requests for CCTV footage from the police. Because we have a large building, we require a comprehensive CCTV system, so the coverage we have outside of the building also captures a large amount of the area around us. This area is busy, not just from us, but for other reasons: there is a 20-car taxi rank opposite the club, and most of the cash machines in the area are located around us on Corporation Road (5 in total - the next nearest being on the pedestrianised part of Linthorpe Road, where there are no taxi ranks). So, a large amount of the traffic in the local nighttime economy is attracted to this area for reasons other than attending our premises. This does account for a number of incidents occurring around our venue and since we run our CCTV 24/7, despite our main nights being Thursday to Saturday, we provide a large amount of CCTV coverage of the area immediately surrounding our premises. Unfortunately, as a result we tend to get tagged in incident reports occurring in the area, since we are a geographical point of reference.
29. The process for the police requesting CCTV from us couldn't be any easier. The police email cctv@themiddlesbroughempire.co.uk with a date, time and location of an incident, then our CCTV operator will find the requisite footage, pull it from as many angles as we have it from and upload it to the link that the police have sent to us, along with any report we have of the incident, should it be something that we have dealt with ourselves in or around the premises. We have been happy to follow this way of partnership working on numerous occasions over the years.

30. Works carried out since May 2022

Staff Training

- a. The premises already provide staff training and door staff are trained by Hyena Security.
- b. The premises deliver training through a company called Para-Train, which already handles Health & Safety training and provides the Medical Team for the venue which operates every day we are trading.
- c. Para-Train have agreed to supply additional Alcohol Awareness training. See attached specifications for the course at Appendix 4
- d. This is a two-hour course and will be delivered to all staff, including door staff. All additional staff joining after this initial training will receive internal training, until refresher training is provided.
- e. Refresher training will be provided every 6 months.
- f. The course teaches staff how to:
 - i. Understand how to deal with aggressive and underage customers.
 - ii. Understand how to deal with customers who have fallen asleep on the premises.
 - iii. Understand how to protect the welfare of lone customers.
 - iv. Recognise the effects of alcohol on customer behaviour.
 - v. Recognise situations when security or first aid should be called.
 - vi. How to identify "danger zones" and "safe havens" around the venue.

Scannet Machine – Floor Kiosk purchased

(Standing machine – Option 2 in V6 brochure)

- a. This was a system investigated by the venue prior to Lockdown.
- b. The system, which has been ordered by the venue, is Option 2 in the attached V6 brochure (See Appendix 5), which is a free standing model.
- c. Formerly known as ClubScan, Scannet was developed in 2009 and has been through many iterations. It remains the most advanced piece of ID scan technology in the Nightclub Sector.
- d. The system uses Infra-red, ultra violet and white light to detect fraudulent ID.
- e. The system can be used effectively to solve crime and prevent underage drinking.
- f. The system is used across the world in the night-time economy.
- g. The system also includes an alert system, so that venues can share information about 'troublemakers' and detect those individuals before they are allowed access to the premises.
- h. Ashley Wem and the premises CCTV operator, Paul Fyfe, underwent training on this system on 12th May.
- i. Delivery of the system took place on 19th May when additional training was provided to the venue and then on the first nights of operation door staff and management were trained on the system.
- j. There is some recent press attached to demonstrate the success of the Scannet system at Appendix 6.

CCTV System

- a. We have Installed an additional 6 HD cameras to increase the total number of high-definition cameras in the venue to 50.
- b. 4 additional cameras were installed inside and 2 outside.
- c. These were designed to cover perceived blind spots and smoking areas.
- d. We installed 3 new hard drives to cover the system in April. This was part of a planned upgrading of the system.
- e. The system gives the police instant access to CCTV footage via a link. This is operating and has assisted the police in incidents already.

Facial Recognition Cameras

- a. We have installed 4 facial recognition cameras
- b. These are located with 2 in reception, one on the queue and one on the stairs to smoking area
- c. These operate separately from the recently updated 50 camera HD system. They have been operating since 14th May, and have been successful in identifying a number of people barred from the premises.
- d. They work by identifying every person who enters the premises, and automatically scanning their face. The system then compares each likeness to recorded identified 'red alert' persons. Should someone be a match to a 'red alert' person, the system will notify our CCTV operator automatically, which will then contact the door team via radio, and that person will be refused entry. The 'red alert' can include pre-populated information about that person, including the reason for their ban/status. This might also lead to us contacting the Police to share information where a person is known to us or possibly wanted for a crime.

Installed Mag Locks on Fire Exits

- a. New mag lock fire exit release systems have been installed on 6 fire exits. These exits have been chosen because they have been flagged as being potentially problematic for the venue, in terms of unauthorised access.
- b. These devices require 600lb pressure to open and have a break glass/key switch system. One of the fire exits, which is commonly used by staff, has a keypad for staff to use. Others can be accessed via a fob system.

Independent Audit

- a. We instructed Tim Robson of TJR Licensing, as an independent auditor, to carry out an audit of the premises on Saturday 30th July, and share the results of that audit. The Report is attached at Appendix 7. You can see from the Report we have gone above and beyond what any venue in the UK could possibly do.

Personal Licence Holders

- a. We currently have 2 personal licence holders on the premises, 3 more are currently going through the process of obtaining their personal licences, which should increase the potential number of personal licence holders on the premises to a minimum of 5.

Lead up to review

31. We were given notice of only two weeks prior to reopening after lockdown. In this time, we had to scramble to find enough staff to open the venue at a time when there was a labour shortage across the entire country. The struggle to find staff was across all positions within the venue and throughout the pandemic we had only been able to afford to retain 3 key members of staff. Prior to the pandemic we had a team of 80+ and due to the short notice given prior to reopening, the three of us were tasked with recruiting 70-80 members of staff in two weeks, at the same time as every other venue in the area was recruiting in order to be able to open. When I look at premises in Middlesbrough and elsewhere, I can see and know how much they are still struggling to fill all of the positions within their venues. More than a year on, with staff turnover at an all-time high, I see some venues that still haven't been able to build a core staff team, or run busy events 3 nights a week over a year on from reopening.
32. We were able to put a team in place within two weeks and operate the largest bar and service team in the local area, whilst still providing a good level of service every Thursday, Friday and Saturday. At the time we were putting our service team together we didn't quite realise the extent of the shortfall of qualified people in the security sector. We, of course, had an idea about our former doorman but we didn't think for a moment that pretty much our entire door team would not return - for reasons that I have already explained, a lot simply decided not to work in the industry anymore. I am lucky that I have a good relationship with Denny Hoyle, or I would not have been able to open The Empire's doors again in Jul 2021, and being late out of the starting gate at such a vital time could have been the end of our business, considering the toll that being closed under lockdown had taken on our finances.
33. Prior to the 1st of May 2022, we hadn't had any major incidents at the venue, we of course had dealt with the usual types of incidents that drunk individuals can cause, and probably on a more frequent basis than we had been used to prior to the pandemic. I put this down to the general behaviour of people in nightclubs being very different since reopening in July 2021. This is because we have 2 years-worth of young people who had never set foot inside a nightclub. That's people as old as 20 who didn't know how to conduct themselves in a late-night environment, where all of your senses are affected due to alcohol consumption, bright lights and loud music. Something that we didn't envision was this new wave of customers who weren't quite sure how to behave, or even how to speak to members of our staff. If you keep people locked in their houses for the best part of 18 months, their communication skills are going to suffer and this is heightened in a nightclub environment. To be honest, it was an absolute nightmare dealing with it during these initial 10 to 12 months. This is not just the experience that we've had but one that is industry wide, based on conversations that we have regularly with people from the Night Time Industries Association and the Music Venue Trust. The police were able to see this as well.
34. It's very well publicised that the police don't have the funding to put people on the streets late at night. I'm happy to say that things have begun to calm down and the industry is starting to breathe a little better - from our own perspective we have

refined our security team and our service team to the point where we would be able to cope excellently should another intensive wave of business come our way. Prior to covid there were other entertainment and leisure options for people such as holidays and festivals but those were not factors when we reopened, so the night time industry was bombarded with everyone who was looking to have a good time. This continued right up until the beginning of the festival and holiday season of 2022. We were absolutely bombarded by unprecedented numbers of people trying to get into our venue and once inside the premises we did our very best to police the actions of our customers but for a period of time there was a definite air of people not knowing how to conduct themselves appropriately. We found ourselves having to tell people how to behave through various ways, whether it was additional signs around the venue or members of staff taking time out from serving and cleaning to explain to customers why what they were doing was inappropriate. Never in all my years of running a nightclub had I seen a DJ leave his post to speak to customers about their behaviour until we reopened in 2021. We were completely overwhelmed by nuisance behaviour, not major incidents, just frequent small-scale incidents that were constantly having to be nipped in the bud. During this time, we also suffered a lot more damage to the premises than we usually would have done, which is obviously not something that we condoned or wished upon ourselves.

35. Police of LA visits before the 1st May

- a. Fiona Helyer visited the premises on the 9th November 2021 with PC Arbuckle. I have read her statement, and she is suggesting that they came to the premises because of incidents regarding spiking. The actual reason for their visit was to enquire about the measures we had put in place to combat spiking incidents in our venue. One of the measures that we had put in place was anti-spiking drink tops, which we had purchased of our own accord. This shows that we do care about the wellbeing of our customers and the safety of the public. They are the most important people in the world to us, and we want to look after them. If a customer wants a drink cover, then they simply ask for one whilst being served, as signposted on posters around the venue and at all of our bars. Upon request, our staff would attach the drinks covers to their cups. The covers are foil stickers that can be placed over the top of a glass and with a space to put a straw through.
- b. We informed Ms Helyer as to where we got the drinks covers from and they told us that they were looking to promote the use of these to other premises based on the information that we had shared with them. So, this shows we were at the forefront of tackling the spiking problem in Middlesbrough and the Police and the council recognised that.
- c. I wasn't present during the visit, so I can't comment on what was discussed with Peter Hope but I can confirm that we were carrying out ID checks and searches. The issue was that we had not been logging them, which I later discussed with Fiona. I am not aware of any training being offered at that time, but I can confirm that it was offered to me following the incident on the 1st May. However, we were already organising training and had that training delivered by Paratrain on 24th May 2022.

36. I note that Ms Hellyer states that somebody was able to bypass our system using somebody else's ID. This is possible. We do check ID, and a sibling might be able to

use an older brother or sister's identification. We have caught numerous people doing this historically, and it has always been a problem. However, our new Scannet ID system should help keep this activity to an absolute bare minimum due to the matching of identification to one individual's fingerprint.

37. Ms Helyer visited again on the 8th June 2022 with PC Lawton. Upon attending she asked to be shown the new Scannet machine. The purpose of her visit was to check allegations regarding other people gaining access to the premises. She had some names with her and asked us to check the machine. We checked the machine for the names and dates of birth she provided. No information came up on our machine. We asked why she was asking and apparently there had been two or three allegations that the names and dates of birth had been used with identification to get in. She was happy that we were able to prove that was not the case. The statement that she has given does not seem to articulate just how definitively the demonstration disproved the allegation, or how satisfied she was at the time of the demonstration. Ms Helyer simply says that we were able to "negate" this allegation. I felt that she wanted to check the technology and seemed happy with it when she left.
38. During that same meeting, Ms Helyer provided us with guidance in regard to refusals and advised that everything that we do should be documented. This concerned refusals and searches, and since then we have adopted that advice. On the 17th June there was a visit to the premises from the Police, Licensing Authority, Public Health and Fire Service at 23:15, as is described in Ms Helyer's statement of 28th June 2022 at page 4. It was noted in her statement that during this visit all of the requirements listed by Ms Helyer on the 8th June had been put in place.
39. Ms Helyer presented additional evidence on behalf of Public Health on 28th June 2022. An allegation is made in Ms Helyer's statement at page 5. It relates to something reported on the 23rd June 2022, but which is alleged to have occurred on 18th June 2022 at 03:15. The allegation is that a 17-year-old woman had been in our premises all night and was treated for a laceration to her leg outside the premises at 03:15. If she had been in our premises, she would have had a wristband on, yet we haven't had any information to say that she was in fact wearing a wristband. The ongoing theme of a lot of incidents supposedly related to our premises is that it is assumed that anyone outside has been in our premises. I must stress that just because the girl in question was outside of our premises, it does not mean, nor prove for that matter, that she was inside. I have not been asked about this either, not at the time and at no point since. I have checked with our medical records from our independent first aiders and there is no record or any treatment having been administered. What is more, Ms Helyer could have easily contacted us and checked our CCTV to substantiate this allegation. We have been nothing less than cooperative with authorities at all times when it comes to sharing our CCTV footage. Furthermore, I have asked Paul Fyfe, who operates our CCTV system to look into this and provide a report as to what he has found. He was instructed to look for somebody who was injured or receiving treatment and trace them back into our premises, if possible and identify their entry to the premises, or not. His statement will provide more detail, but the outcome of our investigation was inconclusive as our CCTV only stores approximately 60 days worth of data.
40. Mr Hodgkinson visited the premises on 7th February, and what he is saying in regard to underage access is partly true. We had issues with an employee who was

accepting bribes to let people in the side door. This person's job was to watch the side door and prevent people from being let in via that door. This was brought to our attention by both a member of staff and a customer, who is a friend. Upon having this information brought our attention we immediately checked the CCTV which led to an immediate dismissal from the venue, although Denny Hoyle from Hyena Security handled it at the time. At the time we were dealing with queues around the building from 8pm, which is two hours prior to doors opening. This was because everybody wanted to get into our premises, as we had just opened. We also had incidents where fire doors were being opened from inside the premises to allow people to sneak in. To combat this I ended up employing 7 extra people on a night to stand by the venue fire doors to make sure this would not happen. Again, this wasn't easy given the lack of people wanting to work in the night time industry when we reopened. We planned and executed measures to put additional physical security in place following advice from security experts. These additional security measures included installing 6 maglocks on the problematic doors which we identified as being used, and this has been the solution that has resolved the problem for us.

41. The problems highlighted in the review and representations have been mentioned in passing, but at no point have I been invited to come in for a meeting by either Cleveland Police or the Licensing Authority, as has been the case in the past whenever there have been concerns in the past. Whenever we have had issues inside the premises in the past, during the 30 years we have been operating, we have been invited into a meeting by one of these authorities. Following the incident on the 30th April/1st May we received a review application and put together a plan of action which we submitted to Andy Thorpe on the 16th May. Within 2 weeks we had executed every single item within our action plan. The email with the action plan that we sent to Andy Thorpe is attached at Appendix 8. We received absolutely no response to this email.

INCIDENTS

- 42.** Before I provide comment in regard to the list of Police Incidents, I have some general comments to make. A lot of these "incident reports" were reported by us, some of which were not inside the venue, some of which the police failed to attend in time. 34 incidents over 7 months sounds like a lot but when broken down it feels like the venue is having the finger of blame pointed at us for incidents that had nothing to do with people who had been on our premises, just because we had reported them or they have been reported using our premises as a geographical point of reference.
- 43.** Regardless of how many incidents the police attempt to apportion to our venue - we have been proactive in tightening security and safety within the venue since reopening in July 2021 - having spent over £10,000 on new technology to make the venue the safest and most secure in the area including ID Scanners, Facial Recognition, 50+ HD Cameras, Mag-Locks and On--Site Medical Staff.
- 44.** Incidents occurring outside of the venue can easily be attributed to a lack of policing in an area where it is very apparent that there should be for the following reasons:
- a. Taxis - There is a taxi rank outside of Vancouver House, opposite the club, with 20 spaces for taxis. The next nearest taxi rank on Albert Road only serves 4 cars - this attracts members of the public from surrounding venues such as Turtle Bay, Soho, Beer & Bier and The Lobby plus Lane 7 and Tiny, which although now closed, were very much open during the period of the reported incidents;
 - b. Cash machines - there are 5 on Corporation Road (HSBC - 2, Barclay's - 2, Tesco - 1) - the next nearest cash points are on the pedestrianised section of Linthorpe Road meaning anyone needing access to cash for a taxi is also drawn to our area of town and ultimately ends up on the taxi rank opposite The Empire. To give an idea of how oversubscribed these cash machines are, we visited them in the early hours of Sunday July 31st at 4:00am and all 5 were empty. Given that black and yellow taxis are one of the few businesses in the night time economy that still take a greater amount of cash payments vs card payments it seems very obvious as to why these machines were empty.
 - c. We have witnessed and reported several muggings in the area around the club, we have helped the police with their investigations, we have assisted victims whether they have been in our venue or not - an example of this occurred at 3:15am on Sunday 9/7/22 (investigated by PC 2753 Ken Leyshon) where an underage female victim, who was wearing a wristband from another venue in town that she had attended that evening, was robbed in the car park behind the venue. Although the girl had not attended The Empire we still extended our duty of care to her and ensured she was safeguarded until she could make her way home and then assisted PC Leyshon in his enquiries, providing him with substantial CCTV footage that gave a very clear view on the incident. The perpetrators of these offences are not customers from The Empire. There is clearly a gang of criminals operating in the area around Corporation Road, Albert Road and the Central Gardens around MIMA,

several individual members of the police force have informed us of that much, and as such these incidents should not be related to the venue but rather a problem that is endemic within the town centre. We have visited forums hosted by other town centre businesses, which have been attended by the police and the mayor about the increasing anti-social behaviour occurring in Middlesbrough town centre, yet we still find our business exposed by a lack of policing late at night and in the early hours of the morning when these criminals operate.

- d. Since opening a year ago the nightclub industry has faced many challenges including a lack of available security staff - according to the Night Time Industries Association and the UK Door Security Association 75% of the UK's experienced door staff did not return after the pandemic as they'd found alternative means of employment while our venues were closed down. Because this has left us with inexperienced members of security staff, we have taken steps to send them on courses relating to security, safety and alcohol awareness.

45. Comments on individual incidents

Incident 1: Saturday 11th December 2021 between midnight and 01:00 hours the following morning a female was in the venue with her friends when a man she did not know started hassling the group. The female asked him to leave them alone. Without warning the man has punched the female victim in the face. The female has sustained a large bruise on her face.

We don't have the ability to control something that has happened "without warning". We can only deal with the incident as it happens and ban the perpetrator from the venue to stop potential recurrences. Customers are vetted before they enter and people behaving inappropriately are not allowed in. If their behaviour develops inside the venue and we witness it, we can speak to them or ask them to leave.

Incident 2: In the early hours of Sunday 19th December 2021 and around 00:04 hours, Cleveland Police received a report that there were six males fighting inside The Empire. On attending they found three victims of assault and one of the victims had also been the subject of a theft.

We cooperate the Cleveland Police on any investigation. We do our best to prevent problem customers coming into the venue and remove them if their behaviour is not appropriate.

Incident 3: During the early hours of Friday 24th December 2021 at around 02:29 hours the victim contacted Cleveland Police stating that the door staff at The Empire had grabbed him and dragged him out of the venue where he was assaulted by an unknown male. The victim sustained a swollen face along with marks on his face sustained from dragging. His clothes were also ripped in the fracas.

Any instances of accusations made against door staff are investigated by the venue and by Hyena Security, the company who provides our door staff. If a member of the team is found to have acted inappropriately then their tenure with us will be terminated - as noted in other incidents further into this document. I have looked at the Storm Report provided by Cleveland Police, attached at Appendix 10, which states that he would not provide a reason

as to why he was thrown out. We would have been able to provide CCTV coverage of this incident. It sounds to me like a case where somebody has been thrown out for a legitimate reason and then protests against that.

Incident 4: On Saturday 8th January 2022 at 17:05 hours a report was made that at approximately 02:30 hours that morning the injured party entered the toilets in The Empire when he was attacked by a group of males. The injured party did seek medical attention and the cut above his eye was treated and closed with steri-strips. The victim also sustained bruising and a black eye as a result of the attack. He could not identify his attackers.

As previously stated, attacks without warning cannot be predicted, however we do provide on-site medical first-response cover should any injuries occur in the premises and have done since November of 2021. Treatment was provided by Paratrain in this case. We would have had CCTV covering the entrance to the toilet area. Was CCTV requested?

Incident 5: On Saturday 22nd January 2022 at 16:42 hours a female victim reported to police that she had been hit over the head with a bottle, sustaining a cut above her eye which required medical attention. The victim was dancing with her friends in The Empire when she felt the bottle strike her. The cut had to be glued and closed with steri-strips by the hospital.

If the incident wasn't reported until the next afternoon then it's difficult for us to respond. I am aware that she received medical treatment in the premises.

Incident 6: Late on Thursday 27th January 2022 at around 23:46 hours, staff at The Empire contacted police stating that they believed that a male in the smoking area had a knife on him. Staff had been having issues with the male for the past hour. It transpired that this was part of another incident where a male victim was on the dance-floor with friends when a male has barged in to him pulling on his shirt. The victim turned around to see who was pulling on his shirt when the assailant has head-butted him in the face causing severe pain and his nose to bleed and the victim has fallen to the floor. Police attended the venue and the assailant was pointed out by the victim and arrested by police. The victim sustained a broken nose as a result of the attack and was attended to at James Cook Hospital.

Individual with the alleged knife was never in the venue nor the smoking area. Our security repeatedly stopped him from attempting to enter the smoking area and the premises and he kept fumbling around in his pocket, at which point we called the police. To our knowledge the two incidents listed were not connected - and nothing in this "report" does anything to explain how they were connected. I have attached a Storm Report from the Police which makes it clear that we had 'not physically seen a knife' but that 'due to the way he [was] holding his trousers it caused staff to believe he [had] a knife'. The individual threatened two door supervisors, was monitored on CCTV and when the Police attended, he was arrested for assault. No knife was found, but we believe our approach of being suspicious of his behaviour was correct. We dealt with this incident in the appropriate manner.

Incident 7: During the early hours of Sunday 6th February 2022, a female reported to the police at 03:23 hours that her boyfriend had been assaulted and was on the floor with ambulance in attendance. The female stated that the victim had been ejected from The Empire by door staff, when a group of males have attacked him outside punching him in the head.

This highlights that our security identified a potential problem inside the venue and removed the individual who was believed to be problematic. This report does not state whether or not the attack was provoked or whether it was perpetrated by people who had attended the venue, or whether or not they had also been ejected from the venue. I believe we were correct to eject the individual. This seems to be an example of us behaving appropriately.

Incident 8: A female contacted the police at 14:07 hours on 6th February 2022 the following day after a night in The Empire. She reported that as she walked past the DJ booth a male started to be abusive to the caller's friend and pushed the caller. The caller reacted and the male responded by hitting the female victim with a bottle on the head. The female victim fell to the floor and the male hit her again with the bottle and then again. The caller attended the hospital with a head injury which was glued together at hospital.

I have attached the Police Storm Report at Appendix 9, which shows that 'Bouncers were trying to help the caller' at the time. It also shows that the Police were assisted by Peter Hope, the manager, and the 'cctv guy' who is Paul Fyfe would be in the next day to provide any footage. We have over 50 HD cameras across the building that we can use to support any police investigations.

Incident 9: A report was received at 01:17 hours on Friday 11th February 2022 that there was a fight ongoing at The Empire between 4 door staff and a male. Middlesbrough CCTV reported that a male was bleeding from the head. The male kept going back to the door staff at The Empire gesticulating and taking his shirt off. Police attend and arrest the male for assault on the door staff.

We dealt with this incident in an appropriate fashion. The description of it being 4 on 1 makes it sound like a fight, when in fact that is just the number of doormen we have on our front door to prevent people like this accessing our venue. Please see attached the Police Storm Report at Appendix 9. You will see that our team did their best to prevent this person coming into our venue and that he kept having a go at the door team and in fact the injured party (IP) here was a member of our team. Our door staff were the victims of assault and we have done everything correctly here.

Incident 10: Police received a call at 03:23 hours on Saturday 18th February 2022 reporting a fight at The Empire, reports that a male had been assaulted and the possible sighting of a knife. On arrival of police it was found that 3 to 4 males had been fighting. One male had sustained a broken nose but no knife was found.

It is not defined whether the incident occurred inside or outside the premises? Or whether these people had anything to do with the Empire, or were in fact customers. If "No knife was found" claims of a knife sighting were unsubstantiated.

Incident 11: On Sunday 20th February 2022 at 03:25 hours lead in on from a Saturday night, it was reported that a male had been assaulted and had sustained a head wound which was bleeding. The incident had happened outside The Empire, and ambulance had also been contacted. When police arrived they were directed to the suspects who were arrested at the scene. The victim sustained a head injury, a broken collar bone and had a foot print on his face.

The key phrase here is "outside The Empire". What defines "outside" - is it on the pavement outside the doors, on the opposite side of the road, or on the junction of Corporation and Albert Road? All of these points have been referred to as "outside of The Empire" in various incident reports in the past. It's important to clarify this so that we can ascertain whether or not the venue has any responsibility for the incident and whether or not the perpetrators or victim had been inside the venue prior to the incident happening, or where the flashpoint that caused it occurred. Having consulted the Police's Storm Report, attached at Appendix 9, it appears that we reported it since it states that the 'Caller is security for the Empire'. There appears to be no evidence of this having been anything to do with us, but that we have done everything we can to help the person involved by reporting it.

Incident 12: A call to the police was received on Saturday 26th February 2022 at 01:35 hours stating that his friend had been assaulted badly by one of the door staff and that he was bleeding from one of his eyes. One male was arrested for disorder and a crime was recorded for assault.

Having read the Police Storm Report on this incident (attached at Appendix 9) it would appear that these individuals were outside of the premises and had tried to get in and were refused. The Storm Report states that when the Police arrived a male was arrested for Drunk and Disorderly (D&D), presumably one of the two males involved. No accusation is made here against the doorman at all. There is not enough detail here, and seems to be an example of our staff having prevented a problematic customer(s) from entering the premises. The fact that one of the persons involved in reporting this was arrested seems to support my conclusion.

Incident 13: At 14:32 hours on Sunday 27th February 2022 a parent reported that her daughter had been assaulted at The Empire at around 23:30 hours on Saturday 26th February 2022. A female approached her daughter and threw a drink over her, the victim asked what she was doing and the assailant punched her in the nose which started to bleed immediately. The female victim attended hospital where the injury was glued and due to the swelling the hospital believed it could be broken.

If the victim had notified security when the drink was thrown rather than choosing to deal with it herself, then we could have prevented the incident from escalating. This was not reported to the premises. Having read the Police Storm Report at Appendix 9, it appears that this was a personal matter between two individuals which existed prior to this night. This is confirmed in the report which states that "IP knows female from school". We would likely have had CCTV to support a prosecution.

Incident 14: During the early hours of Sunday 6th March 2022 between 01:30 hours and 02:00 hours the male victim was in the licensed premises. While he was on the dance floor a glass bottle was thrown across hitting the male victim on the head knocking the victim unconscious and causing a cut to his head. The male victim required hospital treatment.

Fortunately this is not a regular occurrence, but unfortunately it's impossible to predict the actions of one unhinged individual. We are able to identify and ban perpetrators of acts that endanger our customers. I can see from the Police Storm Report attached at Appendix 9 that our door staff were involved with the injured party and there was to be a request for CCTV, but unfortunately the injured party didn't want to cooperate with the Police by providing a statement.

Incident 15: On Thursday 17th March 2022 between 23:30 and 00:00 hours, the male victim was in The Empire with a group of friends. The male was on the dance floor dancing when he was approached by a member of door staff made comment about his dancing and his sexuality offending the male. The door staff also made threats to the male grabbing hold of the victim on three occasions. The victim spoke to the manager after the incident but the venue did not report the incident to police. The victim reported the incident himself later that day.

We have a zero-tolerance policy in terms of any form of discrimination. The venue has a proven track record of reporting incidents to the police. I can see from the Police Storm Report attached at Appendix 9, that the Police made contact with Peter Hope, a premises manager, and would be requested CCTV. Any doorstaff involved in something of this nature would be investigated and dismissed where appropriate.

Incident 16: This incident also happened between Thursday 17th March 2022 and the early hours of Friday 18th March 2022. The male victim was out with friends and was in The Empire, he has had a lot to drink and his friends have placed him on a sofa to the right of the entrance, at this time he has had no injuries. When they returned they saw door staff dragging the male out of the venue. When they catch up to the male he has sustained injuries, a badly swollen and blood shot eye, two cuts above his eyebrow, a two inch scratch on the skin over his collar bone and bruising under his arms.

The sofa in question is about 15 feet from the entrance - if the customer could not make that distance under his own steam then our security made the right call in escorting the individual off the premises into the fresh air of outside. The phrase "dragging" creates a specific and deliberate mental image when referring to our security. How did the alleged victim's friends get him to the sofa to "place" him there. If the customer was not capable of standing under their own power, then venue security would have had to have exerted a certain amount physical strength to lift the customer. The customer's friends would also have done that when moving them to the sofa. Is there any evidence to suggest that the "injuries" sustained were due to the response of venue security, or is it possible that the injuries could have been sustained by the customer's friends moving him around or due to how intoxicated the customer was? This area is fully covered by CCTV and the circumstances of this could have easily been investigated. Since no charges have been made I assume the allegation was not substantiated.

Incident 17: During the early hours of Saturday 19th March 2022 at around 02:25 hours the venue has contacted police regarding a group of males who have been refused entry and are becoming aggressive with door staff. The males are becoming more aggressive. They have walked away but come back to confront door staff again. Police attend and arrest one of the males for being drunk and disorderly.

We dealt with this incident appropriately. Our staff acted professionally by refusing entry to those involved. This is an example of good management.

Incident 18: A report was made to the police on Saturday 2nd April 2022 10:26 hours stating that a male had been assaulted by the door staff, he was treated at the time by ambulance who also reported the incident earlier that morning 03:18 hours. Both reports allude to an attack on the male by door staff. The victim sustained a swollen and cut lip, and bruising/soreness around the rib area.

Please see attached the Police Storm Report at Appendix 9. The report does not state that the man was assaulted by door staff, only that he was removed from the premises and assaulted by a 'group of Asian lads' which supposedly included door staff. This seems confused and incorrect. No other reference is made to an assault by door staff, only that they did not intervene. Please also note that the report was not made initially by the injured party but by his mother. This seems entirely unreliable. The injured party has then refused to give a statement. We have a good record of safeguarding at the premises and our staff would not just stand by and watch somebody being assaulted.

Incident 19: A concerned parent contacted Cleveland Police on 3rd April 2022 at 12:50 hours to state that her 15 and 16 year old children had both managed to get in to the venue (The Empire). The caller stated she is aware of 7 underage children who have managed to get in to The Empire. The caller stated that her children presented as extremely drunk when they returned home.

I have attached the Police Storm Report on this and note the first comment is in regard to fake ID. If these people used fake ID to access the premises I can assure you that we have taken positive steps to prevent this from happening. It is concerning that there is an allegation that a doorman let them in as long as they 'didn't buy drinks' and it just doesn't seem to add up to me. Why would they need fake ID if a doorman was letting them in? I also note that the report was anonymous and we have proven other anonymous reports to be malicious, such as those investigated by Ms Helyer on 8th June 2022. We encourage anyone who believes that people are attempting to gain illegal access to the venue to inform us so that we can inform our security about the individuals. If the concerned parent had contacted us to warn us that their child was attempting to gain access to 18+ venue then we could have circulated a photo to help our security team prevent this. Since this date we have installed systems that make obtaining illegal access to the venue via fire escapes and the use of fraudulent identification impossible.

Incident 20: A parent contacted Cleveland Police to report her 16 year old son has been assaulted while he had been out on Saturday 3rd April 2022 at around 11:30 hours. At first her 16-year-old son told her it was a house party, when challenged he has admitted he had gained entry to The Empire where he had been at 03:30 hours on Sunday 3rd April 2022, and was assaulted when he was outside the premises. The victim has had one of his top teeth dislodged and a split lip. The victim has clearly stated in his report to police that he has gained access to The Empire without being asked for ID and then later in night left The Empire and has then been involved in a fight.

In this report the individual lied about their whereabouts to avoid getting into trouble with their parent, so are we taking their word for it that they obtained entry without being asked for ID, or is it more likely that they're not owning up to carrying fake identification to avoid getting in further trouble with their parent? The incident occurred outside the premises. Again - how liberally is the word "outside" being used here? Did it occur by the doors - if so we have CCTV to cover that. If it occurred further from the premises then was the incident caused by something that happened in the venue or is it an incident that is separate from the individual gaining access to the club when they shouldn't have been able to?

Incident 21: On 5th April 2022 Intelligence has been received from a source that The Empire is allowing underage drinkers in to the venue without asking for ID to be produced.

"Intelligence" from "a source" feels like gossip or hearsay. We are aware that a member of the door team was accepting payments to allow entry to the premises, as this was reported to us and discussed with the Licensing Authority. However, this issue was resolved in January 2022.

Incident 22: The caller was at The Empire night club during the early hours of Friday 8th April 2022 with friends. A member of door staff has tried to eject the male caller and has used a homophobic slur against the male. Another member of door staff has tried to diffuse the situation but the original member of door staff has grabbed the male victim pinning him to the floor and hitting him.

Is there any evidence to substantiate this claim? The venue has a zero tolerance policy on slurs of any kind against any minoritised individual or group. Anyone found guilty of breaching this policy will be immediately terminated. I attached the Police Storm Report at Appendix 9. You will see that the report says the whole incident was videod and yet the caller is unable to confirm the description of the doorman? I can confirm that we had no staff with Ginger hair working in the premises. Surely if there was a video this would have been taken to a prosecution?

Incident 23: Middlesbrough CCTV centre have contacted police during the early hours of Sunday 10th April 2022 at around 03:48 hours, advising there were females fighting outside The Empire. Ambulance have attended and found an injured male; the side of his face is swollen. Ambulance have identified that the male has a broken nose and take him to Accident and Emergency. On leaving The Empire the male has been attacked by unknown males, one has hit the male to the face causing the resulting injuries.

This incident occurred in the street after the venue closed, at a time when the majority of late-night venues in town were closing. We will have closed at 03:30. I have attached the Police Storm Report at Appendix 9. It states that it the fight was at the rear of the Empire on Dunning Street and was covered by the council CCTV. There is no evidence that any of the people involved were custoemrs of the venue or that there was any failure attributable to the premises. We just seem to have been tagged here because this happened near our premises.

Incident 24: Middlesbrough Council CCTV have contacted the police on Friday 22nd April 2022 at 03:35 hours, there is a male laid out who has been in a fight and have requested ambulance to attend for the male. The male has allegedly been attacked by door staff at The Empire causing injury to him. The male refused assistance from the ambulance but was persuaded to go to hospital and taken there by police.

Did the council's CCTV show any evidence of door staff attacking the victim? Any evidence like this provided against a member of security would result in the termination of their employment. I have attached the Police Storm Report at Appendix 9. This seems to be a report of one person running through town causing issues in various premises, including McDonalds, the Holiday Inn and on Campus. The report starts after we have closed the venue at 03:30, but without the CCTV we are unable to identify exactly what has occurred.

Incident 25: On Saturday 23rd April 2022 at 00:39 hours a caller reported that there was a disturbance ongoing. A further report from the victim on 27th April 2022 stated he had spent two days in hospital, and that he believed he was assaulted by a member of door staff from the Empire and a further 7 persons. He sustained a deep cut to the chin which required stitches and sustained injuries to his legs. The group the victim was with have all

been ejected by the door staff. The group have tried to get back in and there has been a confrontation between the door staff and the group, resulting in the male sustaining injuries.

Whilst we have not had sight of the report from the 27th April, I take exception to this report. This has been framed as an 8 on 1 assault by the venue security staff on one individual rather than what it was - a group of people who had been ejected from the venue potentially endangering other customers, and attempting to force their way back into the premises. How much force is deemed "reasonable" when the door staff are being attacked by a group of people? Door staff are assaulted on a regular basis.

Incident 26: During the early hours of Sunday 24th April 2022 at around 01:37 hours the victim contacted Cleveland Police to advise that he had been assaulted by a male known to him inside The Empire. The aggressor had struck the victim in the side of the face resulting in a cut above the victims left eye which required treatment.

As previously stated, we do not have the power to stop one erratic individual from misbehaving before an incident actually occurs. We can, and do, address incidents that happen and take appropriate action such as removing the perpetrator, banning them from the premises and calling the police if deemed necessary. If the individual was known to the victim and he was thought to have been potentially problematic for the customer then we could have stopped the incident before it flared up had we been informed. As previously stated, we have on site medical cover who are able to deal with any incidents. Whilst we hope that these things don't happen on the premises, we feel it's vital to plan for customer welfare.

Incident 27: An adult female victim contacted Cleveland Police during the early hours of Friday 29th April 2022 at around 03:10 hours stating that while she was in the queue for the Empire a male groped her bottom. Once inside The Empire a group of males started to hassle her and her friends, the group included the male she believed had groped. The door staff have ejected the female victim and her group and have ignored her complaint when she has tried to give her account. The female victim has made a complaint of sexual assault by touching to the police and expressed her disappointment at how the door staff dealt with the issue.

We have a good record in regard to safeguarding and the examples I have provided in the statement support that. Did the police follow up on the complaint and was it substantiated? Our CCTV would have covered this incident.

Incident 28: During the early hours of Saturday 30th April 2022 at approximately 01:50 hours a caller reported a male being aggressive with the door staff and requested CCTV coverage. Further reports indicate that there is fighting inside the premise when police arrive at the venue. Officers report that a male has been punched and knocked unconscious but is breathing. Other males causing issues resulted in one male being arrested for public disorder offences.

I have attached the Police Storm Report for the incident. It confirms that a man was 'kicking off with doorstaff at the front of the premises'. This is clearly an example of somebody being refused entry. The report confirms who the member of door staff was that was involved in the assault and there is no evidence to suggest it was one of our door staff. The only person arrested here was the male who was supposedly assaulted, although within the report he also states he fell?

Incident 29: After a busy Saturday night into Sunday morning Police received an urgent call on Sunday 1st May 2022 at 02:17 hours from a male whose friend had been stabbed while inside The Empire. The male victim had a puncture wound to his back and was bleeding and had to be taken to hospital for urgent treatment. The victim sustained internal bleeding with blood on his lungs. The victim had a verbal altercation with a group of young males inside The Empire and when he walked away he had felt a sharp pain to his back. Three of the males arrested and interviewed by police are underage, two were 16 years old and one was 15 years old, they were inside The Empire and had been drinking alcohol. This is an ongoing investigation in to a serious assault.

In the 30+ years I have managed The Empire, this is the first such wounding we have had in the venue. We take this very seriously, and have since made a number of improvements which were both reactive and preventative in nature. These are detailed elsewhere in my statement. We did have CCTV which covered the area concerned, but the incident was not covered since it occurred in a busy area and there were bodies in the way. Our security team helped the male on the night obtain medical treatment as he left the premises. We have done everything we can do to cooperate with the Police.

Incident 30: Late on Saturday 28th May 2022 at around 23:57 hours the police control room received a call stating that a male was being violent with the door staff who have ejected him for issues inside the venue. He had been ejected half an hour before and was still causing issues with the door staff trying to fight them. The male left prior to police arriving.

We dealt with the individual appropriately by ejecting him from the premises, the individual went on to be abusive towards our staff and we reported the individual to the police. Unfortunately, the police did not arrive for over 30 minutes. This lack of support from the local authorities does not particularly help our security team when they are trying to maintain calm and order with aggressive customers.

Incident 31: In the early hours of Sunday 29th May 2022 at around 03:50 hours leading on from a busy Saturday night, the police received a report of a male with a possible machete at the side of The Empire. When police arrive they speak to the victim who was attacked inside the venue by an unknown male who had punched him in the back of the head. When the victim left the venue the same male has been outside and has again punched him in the back of the head. Fortunately the victim did not sustain any serious injuries. The male was arrested and interviewed.

This report is a little confused and seems like two reports being combined. It has been reported at 03:50, 20 minutes after we have closed. The "possible sighting" of the "machete" was outside the premises, at the side, I understand by the phone boxes. The individual was arrested and there was no machete. Our CCTV would have covered any assault that occurred outside. The victim's claim is that they were assaulted from behind by an unknown individual both inside and outside of the venue. If this is not reported to venue security then our team cannot deal with it. If we had known there was an issue we would have arranged transport home of the male and his girlfriend. We have done similar things in the past.

Incident 32: A report was made to the police on the morning of 2nd June 2022 at 09:32 hours, detailing that he had been in The Empire on the Wednesday night (1st June 2022). He had been upstairs with his girlfriend when a bouncer had come up to them and asked the male for his wristband without explanation. The male refused and the member of door staff got the male to the floor and started to punch him in the face. The male sustained a

cut to his cheek and a black eye as a result of the incident. The male stated that the manager of The Empire had intervened, apologised and paid for the male's taxi home. He also stated the manager contacted him later and told him that the member of door staff had been sacked.

This was resolved on the evening as stated in the incident report. The next incident (incident 33) is the same incident reported from another person. The doorman in question was sacked. The doorman provided no explanation of his behaviour, but we were later told that this was an issue about an his ex-girlfriend. Our manager at the time intervened and paid for a taxi home for the male and his girlfriend. The manager was Peter Hope. Peter later called them to confirm that the doorman involved had been sacked. We would have fully supported any prosecution.

Incident 33: This incident again was reported on 2nd June 2022 and took place on the Wednesday night (1st June 2022) leading in to the Thursday morning (2nd June 2022) and was reported by a third party. The third party reported seeing a member of door staff confront a male and female on the upper dance floor shining a torch on the male. They saw the door staff asking the male to leave and the male and female ask the door staff what they have done. The member of door staff grabs the male and drags him down the stairs off the dance floor, then dragged bodily down another two flights of stairs, ripping the males t-shirt in the process and the male also lost a shoe. The reporting person notes that the male had bruising and red scratches to the right side of his cheek.

As stated above, this is a retelling of incident 32.

Incident 34: In the early hours of Sunday 12th June 2022 at around 01:59 hours a report came in to police of 2 females fighting with staff at The Empire. The two females had been ejected for their drunkenness and had tried to get back under the barriers when they were stopped by door staff. The females have become aggressive both verbally and physically.

This incident was dealt with in an appropriate manner by our door staff. It resulted in one of our door supervisors being assaulted whilst ejecting the two females. We believe they are known to the Police.

46. I would like to explain that we do take incidents of violence and underage persons trying to access the premises seriously. I'll admit we had let things slip with age checks and we had some issues with our door staff. I think we have demonstrated that we have acted appropriately in addressing those issues. I am genuinely sorry for what happened to the young man who was wounded in our venue. I have run this venue for over 30 years and the safety of people attending our venue has always been at the forefront of my mind, and I believe my track record over the period supports that.

This statement is true. I have made it of my own free will.

Signed.....

Dated.....

A list of some of the artists who have performed at The Empire

Houdini / DJ Shadow / Johnny Marr / Mark Ronson / Paul Oakenfold / Scissor Sisters / Laurel & Hardy / James Arthur / Gary Numan / Courteneers / Roger Sanchez / Public Image Ltd / Arctic Monkeys / Boy George / Kasabian / Ian Brown / Paul Van Dyke / Shed Seven / Fatboy Slim / The Cribs / Roger Sanchez / Keane / Hilda Baker / Maximo Park / Pigeon Detectives / Adam Ant / Basement Jaxx / You Me at Six / Blossoms / Ellie Goulding / Purple Disco Machine / Morecombe and Wise / Royal Blood / Editors / The Last Shadow Puppets / Dragon Force / The Coral / Gracie Fields / David Guetta / Jedward / Young Rebel Set / Armin Van Buuren / Frankie Vaughan / Professor Green / The Kooks / Big Country / Bloc Party / Frank Turner / Seth Lakeman / Judge Jules / Bombay Bicycle Club / The Fratellis / Pete Tong / The Charlatans / George Formby / TooManyDJs / Trevor Nelson / The Bluetones / Marty Wilde / Bad Manners / MK / Justice / The Darkness / Erol Alkan / Randolph Sutton / Erick Morillo / Ocean Colour Scene / The Feeling / James Bay / Max Miller / The Jesus & Mary Chain / Tinie Tempah / Miles Kane / Harry Champion / The Shires / Bowling For Soup / Trivium / Imelda May / Jeremy Healy / The Music / Lethal Bizzle / Embrace / The Damned / Lillie Langtry / Turin Brakes / Pendulum / John Digweed / Feeder / Max Wall / Kate Nash / Neville Staple / Eric Prydz / Twist & Pulse / Kelly Rowland / Inspiral Carpets / Charles Coburn / Stiff Little Fingers / Delays / Ash / Gallows / Hard-Fi / Mr Hudson / Ken Dodd / Friendly Fires / Ordinary Boys / Alkaline Trio / The Subways / Wiley / Wretch 32 / Cast / New Model Army / We Are Scientists / Dan Le Sac vs Scroobius Pip / The Naked & Famous / Joe McElderry / HADOUKEN! / The Blackout / Newton Faulkner / Reverend & The Makers / The Sunshine Underground / The Twang / Kids In Glass Houses / Eagles of Death Metal / Doves / Martha Wainwright / Does It Offend You? Yeah! / The Presets / The Von Bondies / Justice / These New Puritans / The Eighties Matchbox B-Line Disaster / The Rapture / Blood Red Shoes / DARTZ! The Datsuns / Wolfmother / Shiny Toy Guns / The Cooper Tempe Clause / Boy Kill Boy / Young Knives / The Holloways / The Chapman Family / Mystery Jets / The Dead 60's / The Paddingtons / VHS or BETA / Ravonettes / Hawkwind / Art Brut / The Bravery / Alabama 3 / Har Mar Superstar / Electric Six / Black Rebel Motorcycle Club / Goldie Lookin' Chain / Proud Mary / Rocket From The Crypt / Amy MacDonald / Elliot Minor / One Night Only / Ida Maria / Noah & The Whale / Sons & Daughters / Howling Bells

16:24



31%



First Aid



FIRST AID FORM

First Aider Name

Time Of Incident

16:24



31%



First Aid

Incident Location

Victim Name

First Name

Last Name

Victim D.O.B

Victim Address

Street Address

16:24



31%



First Aid

Incident Location

Victim Name

First Name

Last Name

Victim D.O.B

Victim Address

Street Address

16:24



31%



First Aid

Postcode

Incident On cctv?

Yes

No

Photo taken of victim?

Yes

No

Photo of incident area?

Yes

No

Type of first aid required?

16:24



31%



First Aid

Yes

No

Description Of Incident?

Type here...

Victim & Witness Comments

Type here...

16:24



31%



First Aid

Photo upload



Browse Files

Choose a file

Take Photo

Take Photo

Take Photo



Take
Photo

Take Photo

16:24





31%



First Aid


I have been advised to seek further medical help. By signing this box I confirm that wish to carry my night on within the club and take full responsibility for not seeking medical help


Sign Here 



Clear

Signed Victim

Sign Here 



Clear

NTIA & UKDSA: Three quarters of nightlife businesses say door staff shortage impacting public safety

By [NTIA](#) May 17, 2022

New figures released today from the **Night Time Industries Association with (NTIA)** and **UK Door Security Association (UKDSA)** have revealed that **75%** of members surveyed – including nightclubs, bars and pubs – felt that security staff shortages were impacting on their ability to protect the public, and **60%** felt this was impacting on public confidence to go on nights out.

The figures come against a backdrop of an increased focus on the safety of women at night following anti-spiking campaigns and the recent recommendations by the Home Affairs Committee Inquiry into Spiking. The Government also plans to place a duty on businesses to protect the public from terrorist threats following recommendations from the Manchester Arena inquiry.

More worryingly, **57%** of all businesses surveyed thought that the quality of door security staff was ‘poor’, against only **31%** who thought that security staff were up to standard. There was also a stern warning from **77%** of businesses who thought the situation may deteriorate further as the most experienced security staff are diverted towards festivals over the summer.

The NTIA & UKDSA have been calling on the Government to intervene in order to alleviate the crisis, with concerns mounting for the festival season where security resources will be placed on further pressure.

Michael Kill, CEO of the Night Time Industries Association, says:

“We are simply running out of time: the sector has been raising the alarm about security resource concerns for the last few years and we are only now slowly starting to engage with the Government on this crisis.”

“The summer is approaching very quickly, and we need a Government intervention to remedy the situation before we are potentially subject to another tragedy where lives are lost, and we are left to take action retrospectively.”

“The current Private Security Act is not fit for purpose, the regulator is struggling to control the market without the relevant tools and we are about to embark on one of the busiest event seasons for the last decade following on from the pandemic. Government needs to act – and act fast.”

Awareness of Alcohol Vulnerability Contents

Course Purpose

This course has been designed for all staff that work in environments where alcohol consumption takes place such as pubs, bars, clubs, and festivals. This course will raise awareness of the vulnerability issues associated with customer alcohol consumption, whilst ensuring staff have an awareness of vulnerable customers, delegates will receive guidance on supporting vulnerable customers within their role and understand when situations should be referred to others such as management, security and medical teams.

Course Delivery:

The course is an in person training course lasting approximately 2 hours (although this will vary depending on level of participation). The course is highly interactive and requires participants to be fully involved in all aspects of training delivery throughout in order to fully benefit from the training.

Course Outcomes/Descriptions:

- Understand the consequences of binge drinking and explain why it is important to protect vulnerable customers
- Understand and identify which customers have higher risk of vulnerability
- Understand and identify situations which cause increased risk
- Understand the difference between sexual harassment and innocent flirting
- Understand how to respond to customers reporting harassment
- Understand how to deal with aggressive and underage customers
- Understand how to deal with customers who have fell asleep on the premises
- Understand how to protect the welfare for lone customers
- Recognise effects of alcohol on customer behavior
- Recognise situations when security or first aid should be called
- How to identify your venues “danger zones” and “safe havens”

The course will allow delegates to identify and fully understand vulnerability and how alcohol affects a customer's vulnerability level. Following completion of the course delegates will be confident in identifying customers and situations which will increase a person's vulnerability level, and be confident in reacting to these situations in order to protect the welfare of customers and those around them.

Course Completion

To successfully complete this course delegates must attend for the full training session. Following the session delegates will be required to complete a 20-question multiple choice paper, to pass this assessment delegates will be required to answer at least 80% of questions correctly. The questions are based on vulnerability risk factors, hot zones within a venue, dealing with medical and security incidents and the effects of alcohol on a person.

scannet™

is your venue

READY?

Scannet creates safer nights out for everyone! It also protects your license!

With unrivalled security and marketing features, optimised for your all your professional needs.

FROM JUST
£45
+VAT per week

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IDscan Story

Flex System

Floor Kiosk

How to scan

Why choose Scannet

Largest library in the world

Features of Scannet

Customers, Support & Contact

IDscan Story

IDscan was formed in 2003 from the late night economy. We operated licensed premises in London. A lot of time and money was invested on renovations, marketing and operational costs. As time went on it was clear the risks associated with running licensed premises were becoming increasingly high. You may have experienced the consequences of this yourself. It took one incident at the venue to put years of investment down the toilet. The problem was the “identification of an underage customer” that was involved in the incident. The technology did not exist to solve the issues we had. We had no idea if any other venues have been a victim underage customers with fraudulent IDs.

We designed and built a solution called “Clubscan” this was our first scanner and software solution in 2003 which enabled us to scan drivers licenses and read the text and recognise the layout of the ID. This solution calculated the DOB and it was able to recognise if it was a drivers license. Although it had its limitations it gave us a basic yes/no about the IDs we were being given by our customers and great marketing insight. The problem with this solution was we still could not know if the document was genuine, we were limited by technology. In order to detect a fraudulent ID and to protect business further and not allow under age customers in we needed to be able to see what the human eye could not.

In 2009 we developed the next solution called “Scannet”. Scannet is artificial intelligence led and the most advance ID technology used in the nightclub sector today. Every ID has different security features and patterns that you need special light and technology for. Our software studies documents from around the globe using Infrared, Ultra Violet and white light to gives you confidence that the document is either genuine or fraudulent.

The next stage it to detect those who have a genuine ID but are likely to cause trouble in your venue. In 2010 we release the Alerts system, as solution which enables all venues to share intelligence on trouble makers, drug dealers, thief's and so on. So now if a customer has either a fraudulent ID or have been known to put venues at risk, we can protect those other venues who have Scannet.

Within the UK we have thousands of venues who are part of the Scannet family. We have helped solve crimes, stop underage drinking, protect licensing's, enable venues to re-open, reduce the closure rate of licensed premises, increase revenue and ensure venues comply with the 4 licensing objectives.

So why would any venue invest so much money but not put in place a tool which can safeguard you against losses.



FLEX – Option 1

Install on a wall or sit on a desk – this option is flexible when it comes to the installation. As you can see from the images below there is a desk option or a wall mounted option.

Method of fixture: Wall bracket with vertical tilt or stand on a desk. System can be fixed to hollow walls, solid brick etc. Scanner is installed using a lockable back plate.



Computer

Weight	6.32kg Approx
Stand Weight	3Kg Approx
Colour	Black
Height (without stand)	36.30cm
Height (with stand)	41cm
Height (extended stand)	51cm
Width	52.78cm
Depth (with bracket)	14cm
Depth (no bracket)	6.09cm
Material	Steel
Power Req.	13 Amp Socket
Surge Protection	Required
Waterproof	No

Scanner (without housing for wall fix)

Weight	5kg Approx
Colour	Black
Height	17.5cm
Width	28cm
Depth	26cm
Material	Steel
Power Req.	13 Amp Socket
Waterproof	No

FLOOR KIOSK-Option 2

The kiosk type floor option means you can move Scannet where ever you want and put it away at the end of the night.

Method of fixture: Four wheels with two wheel locks. System is sturdy and secure. Can be easily moved anywhere with a power supply and Wi-fi/Cable.



Weight	40kg Approx
Colour	Black/silver
Height	152cm
Width	63cm
Depth	43cm
Material	Steel
Power Req.	13 Amp Socket
Surge Protection	Required
Waterproof	No

How to scan



Step 1. Place an ID document in the scanner and remove your hand.

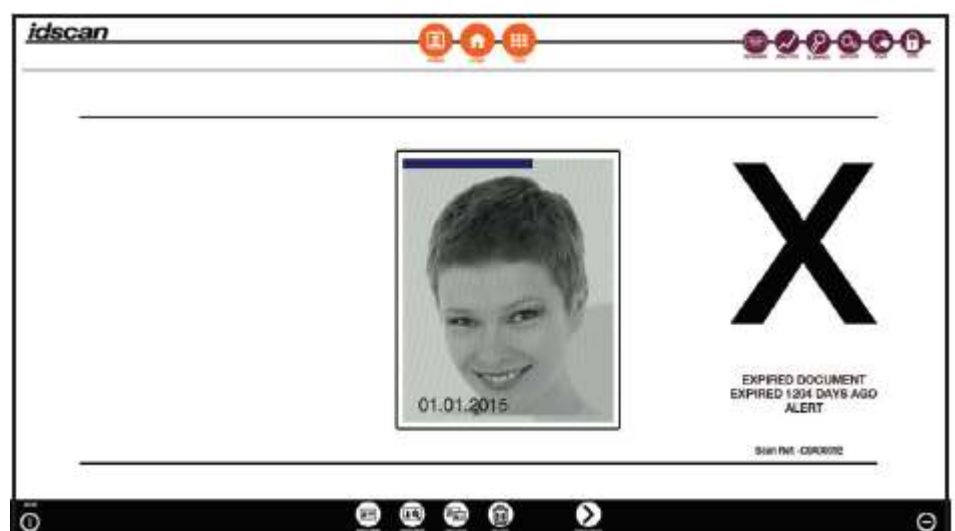


It takes 2 seconds to scan and give you an answer

Step 2. If the document is genuine, the customer is of age and they do not have an alert they are allowed in.



Step 3. If the document is fraudulent, the customer is not of age or they have an alert they are not allowed in.



THERE ARE MANY FEATURES AND BENEFITS – BOOK A DEMO

Why choose Scannet?

Market Leader – Real fake ID detection (the only one in the market)

Approximately 95% of IDs scanned and authenticated in the UK nightclub market are scanned by IDscan's customers. Collectively they scan an average of more than 2.5 million documents each month.

When looking at ID systems for the nightclub/bar sector you are buying to protect yourself against underage visitors gaining access through fake IDs. We are the only NPCC police accredited system tested by the board of police. Our solution is the **ONLY** system that detects fake IDs. There maybe another solution on the market but you will be able to scan fake IDs and allow under age customers through the door. If you would like evidence of this through demonstration please contact our sales team.

Focus

ID Scanning, it's what we do, IDscan are technology providers, during the first 6 months of 2014 IDscan submitted 9 patents with more than 20 to come.

Stability

16 years of ID experience on the back of financially sound operations. IDscan has an international credit score of AA – the highest level.

Knowledge

ID Knowledge – We know documents. IDscan are document experts. We are the only actual nightclub business that can truly detect fake IDs.

Exclusive

Protected by our growing IP portfolio, IDscan's ground breaking technology offers our customers a range of exclusive features and benefits.

Library

IDscan possesses the largest classified ID document library in the world – at least 5000 documents more than any other viable providers. We are the only ID scanning company who publishes their inventory of identity documents.

Experience

IDscan has the largest deployment of ID scanners in the UK commercial sector and the largest networked deployments of ID scanning systems in the UK. We have an excellent track record of executing large corporate orders ahead of expectations. Our reach is global, with more than 600 deployments in Australia alone and we are located in more than 30 airports around the world.

Why choose Scannet?

Technology

As a technology provider we are constantly innovating, cracking ahead with new innovations on a weekly basis.

Versatility

IDscan is well known for its ability to deliver under pressure and to schedule.

Accuracy

IDscan uses its own OCR code optimised for identification documents.

Maturity

IDscan's products are ready to use, with 10 years of experience built in.

Reach

More than 2,000 existing customers supported 24/7.

Scalability

Proven track record of scaling of IDscan's solution for large corporate customers in a short time frame.

Speed

IDscan has the fastest scanning speed of any identity document authentication system.

The largest ID library in the world

With over 5000 official identity documents including international passports, drivers license's, ID cards and Visa's you can accept visitors from around the globe and ensure they are not carrying a counterfeit or forged ID and underage. **DON'T FAIL A TEST PURCHASE!**

Remember no other solution can detect fraudulent ID's even if they say they do.



A wealth of Features to enrich your business

MARKETING (GDPR COMPLIANT)

Male/Female ratio

A balanced venue is a profitable venue.

Average Age

Who am I targeting?

Average Entry Time

Too many staff when it's quiet? Do I need promotions to increase early trade?

Top postcodes

One press of a button SCAN NET can print your address labels.

Birthdays Next month / 21st Invites

Why not offer a free bottle of wine if your customers return again?

New Customers

Are my sub-promoters working hard enough?

Am I reaching new clients?

MARKETING

Privacy option

Allows you to exclude customers from marketing exports.

Automatic Birthday emails

Sent two weeks before their birthday.

Session Reports

Automatically sent to selected recipients on a nightly or weekly basis

Texted Session reports

sent nightly at the end of a session with a summary of your night.

Exploit your database

Search in a magnitude of ways and export in many common formats.

Top 200 Customer list

Run an incentive for your customers.

Membership Feature

Award loyalty to your customers.

Membership

Enrol members via fingerprint or card.

MARKETING

Automatic notification of expired memberships

Use fingerprint or membership cards – Source of income.

Data Capture

Add Email, Mobile, Facebook, Twitter and Blackberry details in line with GDPR (opt-in)

Export PDFs

Print out a range of generated PDFs to show your progress .
(password encrypted)

Automatic Export on Scan

Export information to network or email on every scan. (password encrypted)

CUSTOMIZATION

Change your default view

Switch between Single Photo, Authentication, Gallery, Split View.

Age Limits

Change your minimum age to suit your venue

Automatic emails

Send reports to your head office automatically

Multi-layered data

Add multiple ID's to same customer profile

Shared Alert feature

Monitor you customer from partner venues.

Validation Level

Set the failure threshold for Pass, Caution and Fail.

Timeout Feature

Automatically your clear screen when you walk away.

Alert list

Create a private alert list between towns, companies, venues.

CUSTOMIZATION

Networking

Link two or more systems together for venues with more than one entrance

Private/Members Club Feature

Hide license photo and age from the monitor.

Enable F.O.G. Detection

Fraudulently Obtained Genuine documents, we go the extra mile to stop fraud.

How can we help more?

Submit feature requests or suggestions via the Scan NET system.

Feature Selection

SCAN NET can be tailored to suit your business, enable and disable features.

Site Details

Uniquely identify each system on your network with the site button.

SECURITY

Watch List

Import your pub watch information for known trouble makers.
Ban before they plan!

Auto snapshot

Three automatically taken photos to update all ID photos on entry.

Data view

Allows you to ask questions on the spot, if you're not sure the potential customer matches their ID photo.

Authentication View

Look at the live forensic intelligence behind SCAN NET

Cross ID matching

SCAN NET will recognise the same person from multiple IDs.

Witness List

Session list for the use of investigation
(Face Photo, Address, Entry Time).

Quick Alert

Share your warnings with other venues with our alert feature.

SECURITY

Receive alerts

Allow other venues to inform you of their problems.
Don't risk your license, protect it!

Instant Locate

Locate customers inside by sending an email to door supervisors.

Gallery Search

Search your database by ID photo or captured photo

RFID verification

Check the passport biometric data against the ID page.

Purge Feature

Setup auto purge periods for selected data.

User Security

Set different user groups with different level of access.

Audit

Look into the audit history of all users.

Compliance

Scannet is fully GDPR compliant.

SCANNING

Unparalleled speeds

As little as one second per scan with Turbo mode enabled.

Manual Entry

Don't turn away good customers without ID.

Touch Screen technology

With its own on-screen keyboard.

Quick Search

Find existing customers by name and photo to allow them in with no ID.

Locate Button

Send both ID photo and updated photo to your Security Staff to search them in the venue.

Quick search

Search by name and select by photo.

Support Chat

Talk to our live 24hr technicians with a click of a button.

Full Search

By name, address, age or categories such as banned, fingerprint, underage, etc.

SCANNING

Print Analytics

Charts or Graphs, so you can decide how to best target your promotions.

Session browser

Lists all the sessions and sorts it by any number of parameters.

Reference view

allows you to visually compare the latest scan to similar documents.

Mastering Fake Detection

Select and enlarge visual, infrared and UV images for better result.

Security Feature Review

Highlight the different checked areas and zoom on the security features of the document.

Double Entry

Alerts when the same ID is used in a single session , regardless if the customer uses a passport first and then a driving licence. SCAN NET will know.

MEMBERSHIPS

Membership Templates

Create as many membership templates as you need.

Membership Card

Give your customers tangible membership cards – Free or as a source of venue return.

Fingerprint Membership

Save on overheads use their finger as membership.
Great if they forget their ID.

Know your Customers

Easily create Customer report charts.

HUMAN RESOURCES

Validation

Use your ID scanning to ensure you are employing legal workers.

Grouping

Classify your staff as Dancers, Security, Bar Staff and assign a fingerprint (Witness Logging).

Payroll

Do you know the hours your security or staff worked?
Scan on entry and exit.

A4 Scanning

Attach utility bills and other proof of address
(Additional hardware required).

Filing

Print, Email the report and save in your HR files.

SUPPORT

Always with you

24h/7 days a week.

Unlimited support

Instant Chat feature with our support team.

SUPPORT

Reporting

Behind the scenes software issues are automatically reported and handled.

Training

FREE training online or at IDScan's London offices.

Training

FREE training on Mondays, as frequently as you like, for as many people as you need.

System status icon

Up to date knowledge of any issues with SCAN NET.

Diagnostic tools

To ensure maximum efficiency.

Backup Facility

Your data is always safe.

Automatic Update

Updates are released monthly

Remote Support

We can connect and assist you when you need.

Stand out from the crowd

SCAN NET is Sanctioned:

- > By the National Police Chiefs Council (NPCC SBD).
- > By the Information Commissioner (GDPR Compliant).
- > By The British Standards Industry (BSI)

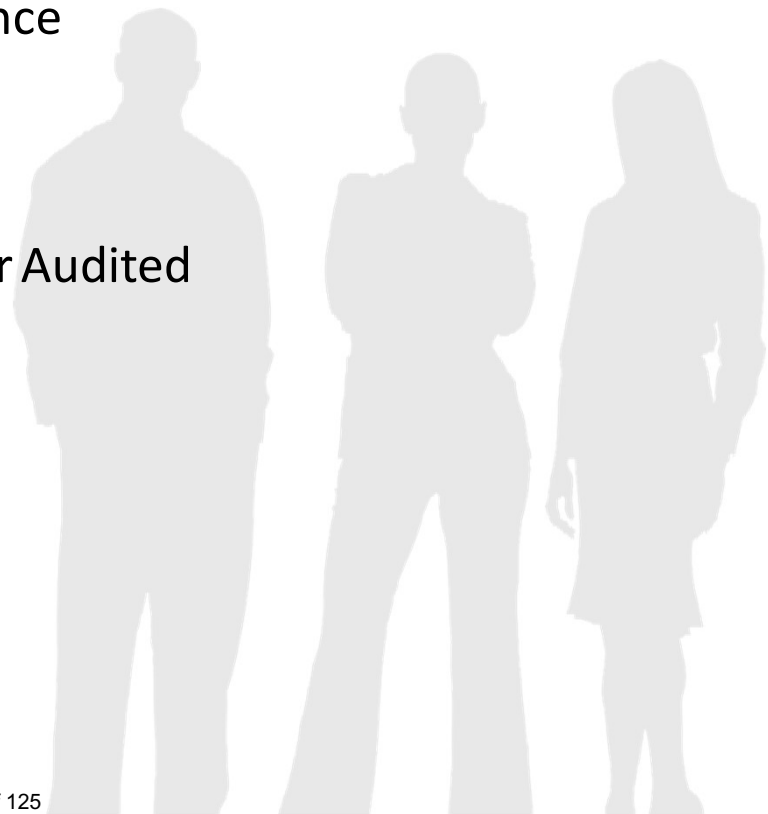
We are ISO27001 registered, this means that Scannet is approved for the highest standard of security in information technology.



Partnership

2000+ VENUES AND 2.5 MILLION
PEOPLE WORKING TOGETHER
EACH MONTH TO CREATE
SAFER NIGHTS OUT

- > The largest Passports & ID library in the world
- > Real Fake ID Detection
- > 2 Second Scan speeds
- > 24/7 Live Support
- > 60% Reduction in Mobile Phone Theft
- > Over a decade of experience
- > ISO 27001
- > NPCC Secured by Design
- > Information Commissioner Audited



An experienced support team working with you 24/7

The needs of our customers are at the centre of our universe and our life revolves around satisfying them.

Our products help create safer nights out and help businesses prosper and engage with their customers



scannet™

LICENSING IN THE NEWS

Tackling Anti-Social Behaviour Together

idscan™

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Romford Recorder

July 15, 2015

Romford nightclub thug in first ID scanner conviction



Many pubs and clubs in South Street are now using **ID scanning systems**

A thug savagely attacked a man outside a nightclub where his ID had been scanned – and was caught a week later trying to get back in.

Gheorghe-Marian Ciovica, 30, was given a two-year suspended sentence at Basildon Crown Court last week in Havering's first Scan Net conviction.

The ID scanner is used on entry to pubs and clubs in Romford town centre and designed to catch troublemakers.

In the early hours of Saturday May 2, Ciovica beat up a 32-year-old man in South Street, pushing him to the floor and knocking him out with a single punch when he tried to get up.

When police arrived, Ciovica, of Eldred Road, Barking, had fled on a train towards central London.

He was caught on CCTV leaving nightclub Fiction in South Street hours earlier – where he had provided his personal details on the scanner.

Officers put an alert on the system to notify them if he ever tried to return, which he did the following weekend, when he was arrested.

Appearing at Barkingside Magistrates' Court on May 11, he pleaded guilty to GBH.

DC Ian Spring of Havering CID Violent Crime Unit, said: "The use of Scan Net and CCTV around Romford town centre played a big part in identifying and capturing Ciovica.

"Romford has a great nightlife and we hope people can safely enjoy what it has to offer."

At his sentencing on Monday July 6, Ciovica was also given 200 hours community service and a four month curfew from Romford town centre.

Scan Net is supported by police, who hold weekly briefings with door staff and licensees to highlight anyone related to violence, theft and drug offences.

Punters described the system as "Orwellian" when it was widely introduced in February last year.

Source:

http://www.romfordrecorder.co.uk/news/crime-court/romford_nightclub_thug_in_first_id_scanner_conviction_1_4154025

Eastern Daily Press July 10, 2015

The high tech gadgets helping to prevent crime in Norwich's clubland



Chief inspector Nathan Clarke and Toby Middleton with the **Scannet ID scanner** now in use at **Mercy nightclub**.

Picture by SIMON FINLAY.

A top Norwich policeman has told how crime has “plummeted” in the city’s clubland since it was bolstered by new high-tech security measures.

Ten cutting edge ID scanners have been introduced on the doors of venues in and around Prince of Wales, taking the names, ages, addresses and photos of everybody who goes in.

Data is taken from a scan of a driving licence or passport, which a person must have with them to get into a venue, and then a separate is taken of the person.

The scanners, which look similar to a pub quiz machine, cost £60,000 in total and were paid for by Norfolk police’s so-called problem solving budget.

Nathan Clark, local policing commander for Norwich city centre, said the scanners had led to a culture change, with people acting more responsibly as they knew their details were on a temporary database.

The scanners are among a raft of new measures, including new gadgets on the doors of Mercy nightclub such as ultra-violet torches to detect traces of drugs, metal-detector gloves to conduct searches for offensive weapons more discretely and body-cams to record evidence of disorder.

Chief Insp Clark said the scanners were “absolute gold dust” in policing terms.

“We’ve already seen a reduction in incidents and arrests,” he said. “It’s the whole mindset that people can go out completely anonymously, have a few beers then lamp someone in a kebab shop - you’re taking that away.

“The scanners make them feel more responsible for their actions.”

The high tech gadgets helping to prevent crime in Norwich's clubland

Information is held securely by the club for 28 days before it is erased, and only passed to police if requested for a policing purpose, with the request signed off by the chief inspector and approved by the data controller at the club.

Up to 15,000 people flock to Norwich to enjoy its nightlife on a Friday or Saturday, with problems well documented - including a policeman whose leg was broken in an attack last year.

But the scanners, installed in April and used from May, after door staff received training, have already made a difference.

"We had the Lord Mayor's Procession last weekend and this road was absolutely packed, yet we only had three arrests," said Chief Insp Clark. "That is unprecedented.

"We've never had only three arrests on a Saturday night in Norwich for as long as I can remember."

He added that the £60,000 was money well spent.

"If we were to run a major investigation, let's say for a murder or a serious sexual offence, if you imagine the time detectives spend on a case, this will pay for itself within one incident," he said. "You can do as many witness appeals as you want - you would never get 900 people in a club at the click of a button.

"It also gets the venues' door staff and police working together more closely."

Clubs were offered the chance to have the machines by police, and their use is voluntary.

They are on the doors of the following pubs: Stadia, Gonzos Tea Rooms, Bronx, Fluke, Qube, Mercy XS, Sugar and Spice, Mojos and Mantra.

There was also a scanner on the doors of Lost in Prince of Wales Road, but the venue has since closed.

Andy Clarke, head doorman at Mercy, said the technology took arguments out of the situation and there had been results already.

He said that a man arrived to the club in a Primark coat but tried to steal an expensive coat, claiming it was his.

Door staff checked the photo on the scanner of what he was wearing to confirm he was lying, and the man dropped the coat and fled.

"This technology helps us no end," he added.

Most young people did not mind the scanners as they were used to presenting their ID, he said, adding that if a middle-aged person did not have ID with them they could just take their photo.

Norwich is thought to have the largest single deployment of the new machines in the country, after a handful were trialled at venues in Watford.

The first police statistics showing how effective the scanners have been are set to be released after they have been in use for six months.

Toby Middleton, manager of Mercy nightclub, said: "The security measures are there for people's safety and to stop opportunists who want to cause problems. "This is putting Prince of ales Road

The high tech gadgets helping to prevent crime in Norwich's clubland

right at the forefront of intelligence.”

He added that the scanners meant away football fans had been allowed into the club on match days.

“There wasn't going to be any trouble as we had everyone's ID,” he said.

The new scanners

The 10 new scanners pictured, costing £60,000, were bought by police and are used with the agreement of clubs.

The technology is called ScanNet.

A driving licence or passport is scanned, and a photo taken to show what a person is wearing on a given night.

Data is held securely for 28 days in a searchable format, and can be requested by police.

There is a banning facility on the machine, so trouble makers can be denied entry in future.

Other measures

Mercy nightclub has introduced a raft of security measures.

A special metal detector glove pictured is used by door staff to find offensive weapons, and it vibrates if an item is detected.

This allows potential incidents to be dealt with more discretely, and was introduced last week.

An ultra violet torch can detect traces of drugs such as cocaine on the nostrils.

Body cams, new this weekend, will be used by management and the head doorman to record any evidence of disorder to assist police.

Breathalysers, introduced in 2013, are used to stop arguments over how much somebody has had to drink.

There is not a strict limit at which entry is denied, with a common sense approach adopted for everyone's safety.

Source:

http://www.edp24.co.uk/news/the_high_tech_gadgets_helping_to_prevent_crime_in_norwich_s_clubland_1_4146973

Eastern Daily Press

May 01, 2015

Warning issued as Norwich bars using ID scanners to target underage clubbers



Police Officers. Picture: Ian Burt

Clubbers heading into the city have been warned to take valid ID or face being banned from pubs and clubs if they are found to be underage.

The warning comes as it emerged that door staff at nine venues in Norwich's Prince of Wales Road have been using ID scanners to establish whether clubbers are underage, whether the ID has expired and is authentic.

The scanners, which have been used since the start of April, also determine if the ID has already been presented earlier in the same night.

Stadia, Gonzos Tea Rooms, Bronx, Fluke, Oube, Mercy XS, Mojos, Mantra and Sugar and Spice are the city venues which are working with police for a 12-month trial after they were used successfully in clubland operations across the UK. Chief Insp Nathan Clark said: "In future if perpetrators commit offences within our night-time economy they will leave an identifiable trace, not only will this assist prosecutions it will also enable venues to ban individuals.

The ID scanners have been provided by Norfolk Police, in partnership with Scannet and the owners of the bars and clubs, but will be used and carried out by door staff at the venues.

Police regularly hold campaigns in the city, including Operation Impact, which is being carried out tomorrow night. It will see dozens more officers on the street cracking down on violence and disorder with Prince of Wales Road, Riverside and Tombland among the areas targeted.

Inspector Ed Brown, who is co-ordinating Saturday's operation, said: "While this is an enhanced policing operation, our approach to violence and disorder in Norwich's night-time economy remains the same all year round."

Source:

http://www.edp24.co.uk/news/crime/warning_issued_as_norwich_bars_using_id_scanners_to_target_underage_clubbers_1_4056589



April 06, 2015

Police push for mandatory ID scanning at Edmonton bars



Patrons wait to be allowed into a The Billiard Club in Old Strathcona along Whyte Ave., in Edmonton. Photo Courtesy/Responsible Hospitality Edmonton

In response to the growing amount of violence at city bars and night clubs in the last five years, Edmonton police would like to make scanning patron's identification mandatory at certain locations.

During the last few months, downtown patrol officer Const. Aaron Ward began putting together a proposal pushing for mandatory ID scanning at major bars and night clubs in the Whyte Avenue area, West Edmonton Mall and downtown.

According to Ward, ID scanning is currently a voluntary option and about 30 to 40% of venues with more than 200 seats use the technology that collects a person's name, age, and digital photograph. Ward, however, believes more establishments need to get on board in order to better protect the public from known troublemakers and help police with investigations.

"Our rate of closure on files when it's at a night club isn't very good. When we show up, a lot of the times the suspects have already left...so now we're left trying to identify this person with intoxicated patrons as witnesses and bad video. Those sort of things leave us in a pretty deficient position right out of the gate," said Ward, adding most people that cause serious violence at bars are known to police.

"(With the ID scan) we get a witness statement from the doorman or the manager and we now have an identity and we can start moving the investigation forward. Without identity we're stuck."

The idea of scanning patron's ID's before entering a bar has been met with controversy in the past. In 2008, Alberta's privacy commissioner ordered a Calgary nightclub to stop scanning ID's, disputing the bar owner's stance that the scanning system was for customer safety and discouraged troublemakers from entering the facility.

The ruling was made after a man filed a complaint three years earlier when his driver's licence was scanned before he could enter the night club. The man claimed his personal information was collected without his permission.

In 2009, however, the Alberta government passed a bill allowing bars and nightclubs to legally require the scanning of a patron's ID, and amendments were made to the Gaming and Liquor Act (GLA). The ruling also allows police to remove suspected gang members and their associates from bars and nightclubs without an

Police push for mandatory ID scanning at Edmonton bars

offence being committed. In addition, Alberta's privacy commissioner developed guidelines for bars, stating the technology must be programmed to collect limited, specific information.

Ward recognizes many people don't like their personal information being collected, but points out many already have such information posted publicly on social media sites on the Internet.

He also noted police are focused on mandatory ID scanning for larger establishments in areas that have the highest concentration of bars and nightclubs, such as downtown, Whyte Avenue and West Edmonton Mall - areas where violence is almost 10 times higher than it was five to 10 years ago. Police anticipate that number will only continue to rise once the new downtown arena opens its doors.

So far, Ward said many owners of the large bars and night clubs are on board with mandatory ID scanning, but he anticipates it may be a hard sell for those who have operated without the technology for decades. Ward points out, however, you can't argue with the stats that show violence in city bars and night clubs has never been higher.

"We're not trying to fear monger. The reality is you look at the stats and they've progressively gone up," said Ward. "With the nightclub industry, there's always going to be violence, but you can mitigate that. If they're willing to spend a bit of money and partner with the police, we can help this along and make it safer for everybody to have fun.

Source:

<http://www.edmontonsun.com/2015/04/05/police-push-for-mandatory-id-scanning-at-edmonton-bars>

ChronicleLive

Dec 6, 2014

Newcastle clubs introduce state of the art ID scanners to help pinpoint trouble makers



Security manager Michael Searle and Vera Baird at Perdu where new security scanners are being trialled. It is hoped these scanners will help to catch criminals in the future

State of the art identity scanners are being used in two busy bars in a bid to help catch criminals.

Perdu and Tiger Tiger, in Newcastle, have both installed specialist equipment which logs who has entered the club and two more venues have signed up to introduce the scheme in the new year.

It is hoped the scanners, which scan detail and photos on a customer's ID and record them, will help reduce crime as well as tracing those responsible, should there be an incident at the bars.

And bar managers believe they could also help tackle underage drinkers attempting to use fake IDs.

Supt Bruce Story, of Northumbria Police, said: "We've been trialling it with Perdu and the feedback has been really positive.

"It doesn't suit every type of bar and I don't see every bar in Newcastle having this.

"We hope these new systems will deter underage drinkers coming into the city. We aren't here to stifle their fun - we just don't want them to break the law as it could really ruin their lives. If we see underage drinkers, we will take action and this could affect their future prospects if they end up with any sort of a criminal record.

Newcastle clubs introduce state of the art ID scanners to help pinpoint trouble makers

“We also hope the new systems will reassure party-goers that they are in safe premises, which police work closely with and I hope it encourages more premises to come on board to support police operations.

“At the end of the day, we all want to achieve the same results and want everyone to enjoy their time in the city as safely as possible.”

The scanners were funded by the ‘late night levy’ which was introduced by Newcastle City Council in October 2013.

Nothumbria’s Police and Crime Commissioner, Vera Baird, said: “If there’s any threat to the late night economy from any kind of organised crime we need to be as well armed as any other city.

“We like Newcastle to be a place where people come to have a good time.

“A lot of other places do have this and it’s money well spent.”

The scanners have been in place at Perdu, on Collingwood Street, for around a month and can pick up if two people attempt to use the same ID with doorstaff able to see pictures of the culprits.

However, not every customer will be asked for ID.

The scanners are already proving a hit with door staff at Perdu.

Michael Searle, security manager at the club, said: “We have always had issues with people using their brother or sister’s IDs, getting people’s ID out takes a while and then you have to check it.

“With this it flashes up in a second.

“We’ll be able to see if someone is in trouble somewhere else too, so we can hopefully help to cut down on trouble.”

Source:

<http://www.chroniclive.co.uk/news/north-east-news/newcastle-clubs-introduce-state-art-8236731>

April 17, 2014

ID scanner at Tamworth bar "will stamp out violence"

ID scanner at Tamworth pub
"will stamp out violence"

Violent thugs and drug-users who stir up trouble in Tamworth are being stamped out – with the help of a new cutting-edge ID scanner installed at a town centre bar.

Fletcher's is piloting a new state-of-the-art identification scanner that photographs every party-goer entering the premises and adds a copy of their ID to a huge database.

People caught starting fights or taking or dealing drugs in the bar will now have an alert attached to their name – which will flash to the attention of doorstaff whenever they return.

"What we are trying to do is make the night-time economy in Tamworth a much safer place," said Staffordshire Police Force Licensing Manager, Inspector Jed White.

"We have found that these scanners, where they have been rolled out, have reduced disorders because people have realised that if there's a serious incident the police can apply through data protection principles to get their details and they are probably going to be tracked down.

"If we had all the most popular bars, pubs and clubs in Tamworth using this system I would say

ID scanner at Tamworth bar "will stamp out violence"

we would see a marked difference in the amount of disorders and violence.

"I think the idea that it will start to potentially cut down on underage drinking has got to be welcomed and I would suggest that others who are in this establishment should indeed feel safer from now on," added Staffordshire's Police and Crime Commissioner Matthew Ellis.

"The fact that it's commercially led rather than police led is also hugely important."

The system installed at the Silver Street bar will recognise fake IDs and automatically refuse entry to underage drinkers – helping to safeguard the club from facing enforcement action from Staffordshire Police.

It will also alert doorstaff to those people who have previously behaved in a violent or aggressive manner on the premises and those who have been issued with bans.

The scanner is linked to others of the same kind so that bars and clubs in other locations will be made aware of troublemakers upon their arrival.

"The idea behind it is to reduce trouble," explained Fletcher's general manager, Tom Dodd.

"It is linked with other systems of the same kind so if anyone was causing trouble on Broad Street in Birmingham for example, we would know about them if they ever came to us."

Tom, aged 24, said Fletcher's would like to see other popular night spots in the town centre adopt the same system.

Insp White stressed that the bar has decided to introduce the system on its own and that it is not off the back of a recent rise in trouble.

"There are no issues around Fletcher's, they have just decided that they want to run a very professional club and have been proactive about not letting under 18s in," he said.

The information stored on the database is only accessible by general manager Tom.

And Insp White stressed that it is only if a serious incident has taken place that officers will apply to Fletcher's under a data protection application to get access to the information.

"We can't just trawl through it and find out where everyone is at any one time," he said.

"It's a real safeguard on the door because it protects the club which doesn't want to be serving underage drinkers."

Sgt Kerry Skingle of Tamworth Police added that the system is extremely helpful if a public disorder incident arises and officers are looking to speak to a specific person.

"If we had an assault inside the bar, Fletcher's would have a photo of everybody that's entered thanks to this scanner, so, with their permission, we would be able to get the details of a specific person from the information they provided when they came in.

"It is a condition of entry that you are consenting to your details being put on this system. By entering the premises people are consenting to their details being noted.

"If people don't want to supply their details they are not going in to the club, it's as simple as that.

"Within two seconds it takes three photos of the person on entry showing what they look like and what they are wearing and it takes a copy of their ID," explained Tom.

"If that person has been in trouble before or has been barred then it will show us that information.

ID scanner at Tamworth bar "will stamp out violence"

"If someone had been banned and it's approved by the licensing forum they can spot those people and prevent a lot of trouble.

"If people know that this is how we are working across the town, it will deter a lot of people from causing trouble," he said.

"Previously we had to manually go through CCTV, which can be quite a long-winded process whereas under this system we can automatically print out all the photos of everyone who entered, like a mugshot list."

The scanner has now been up and running for three weeks and Tom told the Herald that door staff have had nothing but positive responses.

"Not one person has refused to do it or pulled a face at it, everyone sees it as a positive thing. It makes people feel safer that we know who's inside our venue," he said.

"It's as simple as that, the information doesn't go anywhere. There's nothing negative that can come of it, there can only be positive results.

"It's there to provide a safer environment for people have a good night out in."

Insp White added: "If you look in your wallet you will have a number of cards for supermarkets, libraries, clothes shops and gyms for which you have given personal details.

"Even when you use a debit or credit card to get petrol it will leave a record of where you have been so it's no different to that.

"I fully support the use of this system in Tamworth and if it were to be rolled out it would almost certainly make Tamworth an ever safer night-time economy."

Source:

<http://www.tamworthherald.co.uk/Cutting-edge-scanner-stamp-violence/story-20970605-detail/story.html#ixzz3g95asFp1>

April 8, 2014

Brighton clubs install scanners to catch underage drinkers after police sting



Wahoo in West Street

Club managers have been praised by the police for their swift response to being caught out by an undercover operation.

Management at Brighton clubs Wahoo and Funfair have installed high-tech scanners at their venues after their staff were caught serving underage drinkers during the operation by Sussex Police in February.

The force's licensing team have praised the swiftness of the two late-night venues response after they were four of six city-centre venues caught selling alcohol to customers as young as 16.

They say the willingness of managers to cooperate has saved time and money from the public purse.

Other venues caught selling alcohol to underage customers in the operation, Al Nakahl in West Street and Paris Cafe in Fenchurch Walk, have also taken action in light of the operation's findings.

They have removed staff they say were acting outside of instructions while new policies have now been put in place.

The scanners have been credited with helping reduce thefts, drug dealing, assaults, underage drinking and the use of false IDs as well as giving detectives the breakthrough in a number of serious crimes since their introduction in a small proportion of late-night venues in the city over the past 18 months.

The scanners, which can cost as little as £50 a week to hire, can verify IDs, have biometric capabilities including fingerprint technology and can link to databases of barred punters.

Brighton clubs install scanners to catch underage drinkers after police sting

Jean Irving, licensing and public safety manager for Sussex Police, said: "We could have taken these venues through the review process but this way is quicker and a lot cheaper for everyone involved.

"Through mediation and mutual engagement, both venues have accepted there were problems and are determined to put them right.

"This is a very positive move."

Funfair co-founder Tava O'Halloran said: "We were shocked, horrified and really disappointed that there were holes in our system which we have now rectified.

"Teenagers are taking their brothers and sisters' IDs and there are really good fake IDs. Kids will try anything to get in.

"We have brought in a new door team and with that and the ID scanner we hope that this won't be a problem any more."

Source:

http://www.theargus.co.uk/news/11132096.Brighton_clubs_install_scanners_to_catch_underage_drinkers_after_police_sting/



The Inverness Courier

Jan 28, 2014

Scanners will help keep criminals and ID fakers out



Vinny MacLeod (right) with business partner Amit Patni (left) with Paul Cattermole of S Club 7 at an earlier gig in Miami Nightclub

CRIMINALS, trouble-makers and under-age drinkers could soon struggle to get into Inverness nightclubs.

Managers are being urged to invest in ID scanners that would compel clubbers to hand over their name and fingerprints to private bouncers and agree to have photographs taken.

Miami nightclub director Vinny Macleod has spent more than £2000 on a machine that will be installed in the coming weeks.

Club goers will be asked to provide either a passport or a driver's licence as proof of ID and the scanner will be able to tell whether it is fake or real.

Mr Macleod said the city's other venues were attending the unveiling and were interested in adopting the technology for their premises.

"It's a good trouble-maker deterrent," he said. "If anybody else has the system in place, it means our system can talk to their system online. If somebody gets barred for fighting, we just put their name onto the system and if he tries to get into any of the other clubs his name will come up in red and it will say "known trouble maker".

Managers of the High Street club, which attracts more than 100,000 customers per year, have been working towards installing this kit for some time.

Figures from Inverness Pub Watch last week revealed 12 under-age drinkers were caught using fake ID to get into pubs and clubs in the city centre over the festive period.

Their parents will be told about the breach and the safety group has pledged to ban any of the youngsters from using their premises when they reach 18 if there are any repeat incidents.

The figures are quite low but Mr Macleod said it was a constant battle to stay one step ahead of determined under-agers.

Scanners will help keep criminals and ID fakers out

Door staff only accept a driver's licence or passports as suitable identification but the youngsters try to get around that, he said.

"Those two forms of ID really cannot be faked but there are so many people out there that use their big sister or big brother's passport.

"There are often differences in the photo but to be on the safe side we have a writing pad at the back door and we ask them to sign it. If the signature isn't correct we do not let them in."

He said the new kit was expensive but could save his licence. The biometrics scanners also give venues valuable commercial data including a breakdown of customer profiles and addresses for mailshots.

The machines are widely used over the border and have been used to detect a suspected rapist who met a woman in a Worthing club. They are said to have resulted in dramatic reductions in violent crime in bars.

Mr Macleod said the technology would make it safer to have a night out in the town.

"At the end of the day that's what this is all about," he said. "That is the reason we are doing it. We do not want to bring young people to harm."

The nightclub came close to losing its licence last year after a 17-year-old girl reported that she was sexually assaulted on the premises.

The police called for a review of the club's licence but the review was dismissed. The alleged sexual assault was reported to the procurator fiscal.

Source:

<http://www.inverness-courier.co.uk/News/Scanners-will-help-keep-criminals-and-ID-fakers-out-28012014.htm#3>

October 13, 2013

ID scan scheme for Brighton nightclubs



ID scan scheme for Brighton nightclubs

Nightclub bosses are being urged to invest in state-of-the-art ID scanners to help stop barred thugs and criminals from being let into their venues.

Brighton's top licensing policeman is on a "mission" to see more of the high-tech scanners in place on the doors of clubs in the city in a bid to keep troublemakers out.

The scanners have been credited with helping reduce thefts, drug dealing, assaults, underage drinking and the use of false IDs as well as giving detectives the break-through in a number of serious crimes.

Sergeant Simon Morgan of Brighton licensing team moved from West Sussex division in the summer and said he was surprised when he moved to the city that the scanners weren't more widespread.

The scanners, which can cost as little as £50 a week to hire, can verify IDs, have biometric capabilities including fingerprint technology and can link to databases of barred punters. In some areas, business groups have helped meet the cost of the scanners.

The machines also give venues valuable commercial data including a breakdown of customers pro-files, peak times and addresses for mailshots. There are currently twelve in operation across the county, mainly in West Sussex, but just three in Brighton at Shooshh, Lola Lo and Madame Geisha.

Sgt Morgan said the machines have already been used to detect a suspected rapist who met a woman in a Worthing club and resulted in dramatic reduction in violent crime in bars in Chichester and Bognor. He added: "I am on a mission to get these machines in a lot more pubs and venues in Brighton.

"They would be ideal in Brighton because there are a lot of late-night venues and bars.

"These machines talk to each other so if you have someone banned from clubs in Crawley and Croydon, these machines will flag it up to door staff in Brighton." Albie Saliba is director of Brighton's only VIP superclub Shooshh in Kings Road in Brighton which opened in March this year.

Mr Saliba said his club took on a top-of-the-range ID scanner two months ago costing almost £5000 in a one-off payment on top of £300 a month and said he began seeing the benefits within a fortnight.

He said: "I was surprised by the lack of security at Brighton clubs, I also have a club in Croydon and these scanners are the standard and that's how it should be here."

Source:

http://www.theargus.co.uk/news/10735201.ID_scan_scheme_for_Brighton_nightclubs/

New scanner network points the finger at problem drinkers



Richard Louis has his ID scanned by Amy Stedman at the Union Rooms

FAKE IDs and barred drinkers face a high-tech crackdown in Plymouth.

A new ID scanning system has gone live to help police tackle underage drinking and alcohol-related disorder.

The computerised ID scanners were installed in eight pubs and clubs in the city centre in the run-up to Christmas.

The scanners expose fake IDs carried by some underage drinkers and quickly identify troublemakers who are already banned from licensed premises.

One of the scanners showed its paces in the Union Rooms Monday.

City Cabinet member Cllr Chris Penberthy said: "We know anti-social behaviour can be caused by drink.

"This is another tool in the armoury of responsible licensees."

New scanner network points the finger at problem drinkers

Police and venues can electronically update and share photos and details of known offenders through the devices.

The technology is designed to help police crack down on drunk and disorderly behaviour, assaults, vandalism and other criminal behaviour.

Donna Phillips, head door supervisor at the Union Rooms, said the scanner regularly flagged up problem drinkers.

"It's a useful tool because it stops people that have been barred but who we may not recognise a couple of months down the line."

When her door staff deal with an incident they can add the information to their scanner, which is part of an eight-strong network in the city.

The barred person will be identified the minute they try to set foot in one of the other scanner-equipped venues.

As well as the Union Rooms, scanners are also in place at Oceana, Jesters, Walkabout, Revolution, Reflex, Roundabout and Brass Monkey.

It is the first stage of a long-term project by police, the Plymouth Community Safety Partnership.

Police Supt Chris Singer said the £28,000 partnership project had been funded from money seized from criminals under the Proceeds of Crime Act, the CSP and licensed premises.

"This technology will be a tremendous asset in the fight to reduce crime and disorder at night in the city.

"They have already been used to good effect in Truro and Newquay where they have notably cut crime and alcohol-fuelled anti-social behaviour in the night-time economy."

He said fake ID documents, readily available through the internet, would be quickly spotted by the devices.

"The scanners enable venues to quickly stop underage drinkers from entering their premises by eliminating fake ID. They tell a venue right away if a person is trying to get inside with a doctored ID or false document.

"By sharing information on offenders we aim to make the city centre a hostile place for troublemakers to socialise, particularly those known to us through ASBOs and drinking banning orders."

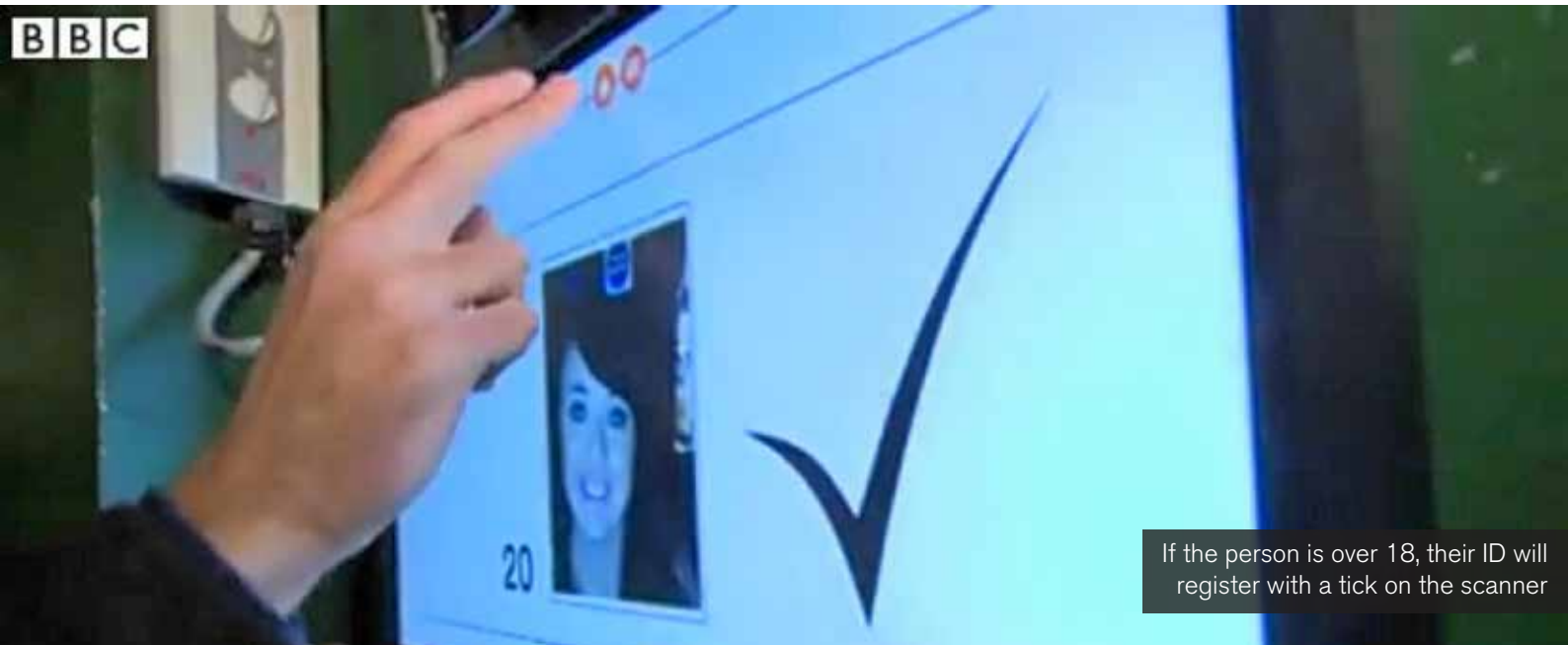
Police have already received positive feedback from one nightclub in Plymouth which uploaded five bans in one night following the introduction of the scanner.

Source:

<http://www.plymouthherald.co.uk/New-scanner-network-points-finger-problem/story-20380502-detail/story.html#1>

December 9, 2013

Technology helps to reduce underage drinking and crime



If the person is over 18, their ID will register with a tick on the scanner

A new ID scanning system is now being used in some clubs in Belfast to stop underage drinkers getting in, and it is also hoped, to reduce crime.

On Saturday night at Musgrave police station in Belfast around 40 officers are briefed on the city's hot-spots for drunk and disorderly behaviour, assaults, vandalism and any other criminal behaviour.

The problems are mainly around all the nightclubs in the city.

The new ID scanning system is being used by club owners in the city in a bid to prevent crimes in, or outside, their establishments.

It is all within data protection legislation.
The idea for the scanning machine came from a club in Cardiff.

'Significant reduction'

It is currently in place in three Belfast clubs - El Divino, Eivissa and Thompsons.

"We've seen a significant reduction in any of the sort of incidents we had," said Laurence Burns from Thompsons.

"Certainly we have caught quite a few underage people using false identification because it immediately flags up on our system with a large x.

"It tells us right away that the person who is trying to get in that they whether they have doctored or bought one off the internet or some way they have got a false document, so therefore we are able to refuse entry

Technology helps to reduce underage drinking and crime

on that basis."

It can also take a person's fingerprint, which means they don't have to bring out their ID the next time.

Plus if a fight happens, or something is stolen, the police can request the club's data, copy of an ID or a photograph to catch the criminal.

How the ID scanners work

- ID is placed facedown
- It is scanned - the person's photograph is taken
- Age is displayed on a screen beside their photograph
- Copy of their ID also taken and if they are over 18 they get a big green tick.
- Club then records all the information
- Clubs can also share details if someone is barred.

Thefts

People queuing outside one of the clubs told me they thought it was a good idea.

"It is a good idea because there are so many bags that go missing, there's some many phones that go missing, I have had friends who have had money that has gone missing out of a bag so it probably is a good idea," one clubber told me.

Another said: "I think it is a good idea definitely - it just gives away their own person so it is their fault if they do it."

The police tell me they have had other enquiries from other clubs, both in Londonderry and Banbridge, who want to try and install the system there too. I accompanied the police out to Shaftesbury Square, which was full of late night revellers.

Supt Nigel Goddard said "the responsibility of the night club or the pub doesn't just end at its door"

The police said their relationship with clubs and bars has improved and they now have a designated licen-see police officer.

Supt Nigel Goddard said like the scanners, their role was all about trying to improve people's safety.

"The responsibility of the nightclub or the pub doesn't just end at its door - it is putting people out onto the street at the end of the night - quite a few of those have had a good time and they have probably had a bit of drink taken," he said.

"We have a really good example of one of the clubs in Belfast, who have now taken that responsibility forward and they put their door staff out into the area where people are getting taxis and that is really helping to manage it, not just in the club but out on to the street."

There are already more than 1,000 of the scanners in Britain.

It costs £45 a week to rent one of the machines but the police say you can not put a price on people's safety.

Source:

http://www.theargus.co.uk/news/11132096.Brighton_clubs_install_scanners_to_catch_underage_drinkers_after_police_sting/

Cornish Guardian

Jan 25, 2012

Scan: Pubs, clubs and bars urged to use high-tech ID check



Sergeant John Capp putting the first ID scanner in Newquay through its paces with Koola's general manager Stefan Rogge.

A NEWQUAY nightclub owner is encouraging other licensees to install technology designed to combat under-age drinking.

Ian Whittaker of the Koola bar on Beach Road has been using a new ID scanner since the start of the year.

Although the club was ordered to install it as part of its licensing conditions after being caught in a police sting operation selling alcohol to a minor, Mr Whittaker said he could already see the benefits.

Training

"It's working really well, although it's a complicated machine to get to grips with and all our door staff are having training," he said.

"It's a positive way to safeguard our licence and shows we're co-operating with the police and licensing department.

"It's expensive to run but it is a very smart move to make and I hope others introduce it too.

"It's not only a way to prevent under-age drinkers, but can also be used as a marketing tool, as you get details of regular users and you can invite them to be part of a loyalty scheme and send them offers and details of events."

Inspector Ian Drummond-Smith says he wanted a network of ID scanners in the resort before the summer season to combat under-age drinking.

Scan: Pubs, clubs and bars urged to use high-tech ID check

"They will only accept certain forms of ID including PASS cards, driving licences and passports," he said.

Forgery

"As soon as they're scanned it can tell if it's a forgery or if it's been altered, and if the ID has already been used to gain entry. This will also stop people passing back identification to friends in a queue."

The scanner also enlarges an image on a screen watched by the door staff so they can make sure the person in front of them is the same person on the identification document.

Mr Drummond-Smith said that police officers would also have a link to the machines and would be able to input details of known criminals.

"We'll be able to put in details of people who were on the Pubwatch ban, who have an Asbo or who are on police bail and not allowed to enter licensed premises.

"If they try and enter it'll bring up the word 'Banned' and they'll be denied entry."

The door staff will also be allowed to enforce a "flash ban" for 12 hours, excluding anyone they think is behaving badly from all licensed premises.

Mr Drummond-Smith explained: "The door staff can then put it on the system and it'll warn all the other premises so the offender won't be able to go somewhere else.

"If it's thought necessary, the police can extend that ban.

"If we can get this system in place it'll not only have a major impact on preventing under-age drinking in Newquay, but I'm confident it'll also help to reduce crime and disorder.

"It's a great tool and I hope that the licensed premises come on board."

Source:

<http://www.cornishguardian.co.uk/Scan-Pubs-clubs-bars-urged-use-high-tech-ID-check/story-15029646-detail/story.html>



**REPORT
ON THE COMPLIANCE OF A LICENSED PREMISES IN RELATION
TO THE LICENSING OBJECTIVES
AT
THE EMPIRE, 2 CORPORATION ROAD,
MIDDLESBROUGH.**



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8 September 2022

REPORT

To: Mr Matthew Foster, Mincoffs LLP

RE: The Empire

2 Corporation Road, Middlesbrough, TS12RT

1. INTRODUCTION

- 1.1 I retired from Durham Police in the rank of Sergeant after 30 years' service, in December 2015. For the last 14 years I was Licensing Sergeant in Durham and Darlington areas specifically identifying undermining of any of the licensing objectives in over 4000 licensed premises.
- 1.2 My qualifications are attached at Appendix B.
- 1.3 All matters relevant to the issues on which my evidence is given have been included in this report. I believe the facts I state in this report are honest and true and that the opinions I have expressed are correct to the best of my judgement.

2. THE CURRENT BRIEF

- 2.1 I have been instructed by Matt Foster of Mincoffs LLP, to contact Mr Ashley Wem and then visit the Empire. I was to then inspect the premises and thereafter prepare a report about the premise's operational procedures; to comment on their effectiveness and make recommendations regarding the impact on the licensing objectives: prevention of crime and disorder, public nuisance, public safety and protection of children from harm.

3. THE LOCATION

- 3.1 The Empire is a three floor premises
- 3.3 There are licensed premises and late night take away food restaurants nearby and this area does have a great deal of competition from similar venues.

TJR Licensing Ltd
Company Number 9919623

4. PREMISES VISIT

- 4.1 I had upon arrival parked my car at France Street car park, near to Corporation Road and I walked from that car park towards the venue and in that car park I saw an Audi A4 Conducting what is called doughnuts in the car park spinning their wheels and causing a public nuisance. I saw a motorcycle wheelie the full length of the car park towards the Pizza Hut and McDonald's at the other end of the car park past worried pedestrians. These cars continued to cause public nuisance as I walked towards the venue.
- 4.2 As I walked towards the venue I saw numerous cars causing public nuisance in the street and creating excessive noise from their vehicles.
- 4.3 At 11:30 pm on Saturday, the 30th July 2022 I arrived at the Empire Club in Corporation Road, Middlesbrough. Upon arrival at the Empire, I studied the opposite side of the road beneath some trees and looked at the queue which had congregated outside of the venue there was no public disorder and the queue was waiting to be checked through the checking system in an orderly manner. I watched the checking of identification using the ID scanning machine. Customers then had their hand stamped and were ushered directly to the search area.
- 4.4 The quality of searches was high, utilizing the quadrant search method and I could not fault the search process.
- 4.5 Following the Search the prospective customer was taken to the pay desk whereupon after paying a wrist band was attached to the wrist to denote the checking process having been conducted. I am always skeptical of hand stamps and wrist bands and as such this process demanded further investigation.



- 4.6
- 4.7 The event that was being hosted this night was Shangri-La and signs demonstrated that.
- 4.8 I observed the front of the premises for some time monitoring the manner in which the door supervisors searched individuals as they entered the club



- 4.9 At this point I saw a group of street angels walk by, giving assistance if any to any of the persons in the queue. In observing the queue I saw no issues or concerns associated with unruly or drunken behavior, The queue was calm and quiet.
- 4.10 Vehicles with modified engines were being driven past The Empire causing anti-social behavior and showing off to the queues. No police action was taken to issue these vehicles with regards to a public spaces protection order.
- 4.11 It was clear that from the queue individuals were being continuously ID checked and then passed on to the door supervisors who were conducting effective searches of the individuals
- 4.12 I continued watching the crowd gathered around the venue with no incidents of violence or disorder
- 4.13 I walked around the side of the building and observed the queue which was still well illuminated and it was clear that any CCTV would be able to observe any incidents of external violence or disorder.



- 4.14
- 4.15 At the side of the building I saw that there was a smoking area clear visibility was given to this area and it was monitored by a SIA supervisor who was conducting observations on the individuals in the smoking area and allowing anyone who wished to leave to go beyond the Heras fencing which was surrounding that area.



- 4.16
- 4.17 I approached the venue where I introduced myself to Mr Ashley Wem and the senior supervisor manager for Security Mr Hoyle. I know Mr Hoyle from my previous employment and I have had no issues or concerns with his security provision.
- 4.18 Searches were still being conducted at this time and they were still being conducted in a very professional manner using the quadrant search procedure. I expressed my concern that between the scanning of the ID and the fitting of the wrist band an individual could try and transfer the hand stamp. It was clear from this location that the transfer of the hand stamp would be impossible due to the proximity of the search area. This distance was two meters.
- 4.19 I expressed my concern that there could be a cutting of wrist bands and them then being stuck with sellotape to a underage person. I was myself fitted with a wrist band and the security officer demonstrated that it was tight enough to allow a finger beneath and that all re entries to the club had their wrist band stretched to see if it had been joined.



- 4.20 In my possession I had four items of identification they were driving licenses two were real and two were fake they looked almost identical I approached Mr Ashley Wem and asked if I could test the identification machine. I approached the machine and was introduced to the young lady who was a SIA operative working on the machine. I have met and had long discussions with the designer of this scanning machine. I asked her if I could test out my four identification driving licences and in doing so two out of the four were fake and two were authentic. The machine effectively scans identification and identifies errors in any areas of the identification based upon DVLA and Passport parameters.
- 4.21 It is worthy of note that in the current day driving licences have been copied to a level of almost perfection. They are marketed from on line suppliers for approximately £75. I asked her to scan the four forms of identification under infrared and the infrared scanner in the machine clearly identified that there were discrepancies in two of the four cards in that the Union Standard Flag, the watermark and the EU flag were visible. This dictated that two out of the four cards were fake, this was true and correct I asked the young lady to continue to scan cards but to give a greater Level of assessment on the infrared scanning process.
- 4.22 From this point within the venue I was informed that the face recognition process was underway, and under face recognition processes the customer then went to pay for entry and was then given a wristband.
- 4.23 Once the individual has gained entry to the club then the camera recognition system will already have registered them on the database. I will discuss this at a later point.
- 4.24 Mr Hoyle Security manager, indicated that I could contact him at any time and discuss any issues associated with the security provided at this venue I thanked him for his help and progressed into the venue
- 4.25 Mr Wem then took me to the CCTV room where I was introduced to Mr Paul Fife. Mr Paul Fife has been working at the venue for 17 years and he is a Sia close protection qualified operative and camera operator within the CCTV operations room
- 4.26 Mr Paul Fife informed me of the 62 CCTV camera operating system and showed me the full aspects of the control room he was operating at this time with three radios dealing with all aspects of the venue.



4.27

4.28 Mr Fife showed me a specific console that was placed in the foyer of the venue which continuously conducted face recognition on any individual coming into the venue this face recognition was then placed on a database which was continuously updated and in testing this he showed me how Mr Webb had been seen at the door of the venue on a number of occasions.



4.29

4.30 As I watched the operation of this device it was clear that it acknowledged and recorded each and every individual entering the venue, as such an individual who may have entered the venue and not been checked would be clearly recorded and placed on the database of the system likewise he showed me how it would record any individual who was barred from the premises who had been subject to a police antisocial behavior banning order or alternatively for whatever reason was not allowed in the venue would be banned from coming in and it would flag up with immediate effect

4.31 This process is far beyond anything that I have dealt with before and is one of the best face recognition systems that I have ever dealt with, it categorizes facial recognition with green squares and individually marks them up on the system which is continuously recorded.



4.32

4.33 The CCTV monitoring room is safe and secure with a coded entry such that no one can get in unauthorised. Whilst I was in there numerous people tried to get in who ultimately had to be authorised by the CCTV operator

4.34 Mr Fife had access to 3 radios which gave overall control and information return from various areas of the club

4.35 In my service as a police officer and beyond that as a Licensing Consultant I have never seen a licensed premises with such detailed and comprehensive CCTV and face recognition system. This is without doubt the best system I have ever had to report upon. This system works on the eagle eye onyx system face recognition

4.36 I noted a CCTV camera which was covering a room that I identify as not being part of the club and I was told that it was the medical room. I asked that Paul Fife conduct a test of how far back the CCTV records and when he checked live on that system it showed that they were running on 62 days of recording capacity and yet with this all images were clear and to a high point of resolution.

4.37 At this point access was gained to the secure CCTV room by the paramedic. I spoke to the individual named Chris Baker who is a medical technician he told me he was working in the club providing medical assistance as and when it was required

4.38 I spoke to Chris Baker about how he operates his medical provision within the club and he told me he had a detailed handheld device which provided information on any individual with whom he had dealt with. He showed me a redacted example of an individual who had suffered an injury. His notes were detailed and comprehensive, and a full descriptive had been made including two photos and a Geo positioning system which showed that the individual was either inside or outside of the club when the incident happened.

4.39 I further queried Chris Baker with regards to vulnerability and safeguarding and as to how he would deal with an individual who was young (over 18) and was under the influence of drink or drugs. He told me that he had dealt with many such individuals and that there were professionally dealt with and all facts were recorded on the database which was passed on to the management of the club. I was shown examples and the database was constructive and detailed.

4.40 A medical and safeguarding room was provided by the venue.



4.41 Chris Baker went on to say that his data regarding assaults or injuries or any vulnerability or safeguarding matters were online and details and photos or any incidents of welfare were placed within a cloud database that could be accessed by any local authority.

4.42 I thanked Chris Baker for his information and input and I was then escorted through the venue as a guided tour to see all aspects of the evening entertainment.

4.42 All glasses were plastic and staff were accustomed to dealing with individuals who took their shoes off to dance on the dancefloor and to remedy that by telling them to put their shoes back on.

4.43 A safe haven for any person suffering drink or drugs is cited the short distance away for all aspects of Middlesbrough's night time economy.

4.44 The time was now 12.45 pm and the occupancy was 713.

4.45 I was walked throughout the club by one of the managers and the following photographs depict what I saw there was no issues associated with crime and disorder, public safety or public nuisance and I saw no issues linked with protection of children from harm. As I walked around the venue it was clear that it was operated in a good and proficient order. Numbers of door staff were adequate and they were placed in key locations affording maximum view but with the ability to interact immediately.

4.46 One of the key concerns I always have when conducting a visit of this sort is to look at the congestion in relation to the occupancy of the venue, and as I walked around this venue there was clear signs that provisions have been put in place to ensure that it was not congested to the point of causing concern to visitors or public safety.

4.47 The following photograph show my walk through the venue and the visible methods that were put in place to ensure that the capacity of the premises remains at a respectable level.



4.48 a)



b)



c)



d)



e)



f)



g)



h)

4.49 I remained within the premises until 1:35 am and at that time the capacity was capped at 870 customers

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I then left the venue and stood outside. I observed the front of the venue. I saw no other persons being granted entry after this time

5 POLICY AND COMPLIANCE

5.1 This is a well presented and structured club. The management is considerate of the need to ensure that there is continued compliance with the legal requirements. Appropriate signage is correctly displayed and the staff are conversant with the social responsibilities surrounding the four objectives.

6 CONCLUSIONS

I am satisfied that this venue will be unlikely to undermine the objectives. The management and style of operation are focused upon upholding the legality of the premises operation and it is apparent that the staff are well versed in the expectations of their role. I do believe that this venue operates to a high standard and will continue to do so.

I feel confident that issues associated with underage individuals gaining entry will be eradicated by the extensive measures put in place by the venue.

I would normally enter at this point a section of recommendations that would improve the running of the venue but other than recommending a continued CCTV coverage on the exit point at the smoking area I cannot give any other recommendations.

I submit this report for the information and attention of the Licensing Committee.



Tim Robson
Licensing Consultant

Appendix B

During my career in Durham Constabulary I was commended on 6 occasions and received a Chief Superintendents certificate of appreciation and the Frank Taylor award. I have been awarded a Royal Humane Society award on Parchment and a protection of life from fire award.

After promotion in 2001 I became engaged in licensing matters and also ensuring quality in the police service. Soon after I became the force North lead in licensing and in 2011 I was given the duties of the force lead on licensing enforcement within a new and innovative unit named the Alcohol Harm Reduction Unit. I have 14 years' police experience in the specialised subject of Licensing law. Commander in the Police Support Unit with experience in disorder during the Bradford Riots and the G8 Summit 2005. Member of the National Police Chiefs Council (ACPO) alcohol Group. BII Committee member, HABC accredited tutor, assessor and invigilator. Experience in taxi, gambling and door supervision. Qualified BII best bar none assessor. PSU commander and qualified evidence gatherer. Substantial experience for over 14 years in licensing consultation, hearings, and applications. I have operated a licensing training academy in accredited and hospitality training where I educated some of the most well-known hospitality tutors in Newcastle.

Skills include, Health and safety, RIPPA, Equal Opportunities, Sex Discrimination, Human Rights, and all aspects of Criminal and Road Traffic Law, legislation and procedure. Previous to my retirement a police standard and specialised driver. Conflict Management, Personal Safety and First Aid Trained. Door Supervisor Training, Licensing Authority Members Trainer. PSU Trained at the Hendon Police Public Order Centre. Police PSU trained commander in that role focusing on crowd management. Trained police evidence gatherer covert and overt. Spectator management and control. The creation of operational orders and the spectator management of a number of public events and rallies in Durham. Spectator management and control at Darlington football ground, Newcastle West End Riots, Leeds/Bradford Riots, various political and non-political marches. Skilled and competent in all current day aspects of licensing legislation and Council process. I was the force lead in relation to licensing matters, leading a multi-discipline team covering: licensing, administration, antisocial behaviour and partnerships in the night time economy; and following a departmental restructure in 2011, became the county Licensing & Alcohol Harm Reduction Unit Sergeant, solely concentrating on police & partner tactics to identify and implement best practice to achieve the highest possible standards in relation to licensing enforcement and alcohol harm reduction within the Nighttime Economy across the county of Durham and Borough of Darlington.

Within that role I planned and coordinated a number of covert and overt operations to impact upon licensing matters, drug supply and crime and disorder issues within the night time economy. I received a Chief Constables award for instigating 22 reviews on licensed premises.

In 2014 I was selected to sit on the Association of Chief Police Officers (ACPO) licensing subgroup, forming a small team of licensing officers providing advice and support to the main ACPO group and acting as a task and finishing team for the ACPO group. This group is now known as the National Police Chiefs Council.

I sit as a North East Representative volunteer on the National Pubwatch association which provides advice support and guidance to Pubwatches across the UK.

I am a qualified Best Bar None tutor, invigilator and assessor and assisted in coordinating and assessing the Durham Best Bar None scheme.

I have spoken at a number of conferences and seminars at local and national level.

I have the following post formal education qualifications relevant to this enquiry and I am a Personal Licence Holder and I am previously authorised by The British Institution of Innkeepers examination board to deliver training, assess and invigilate examinations to a level required to achieve a Personal Licence Certificate. I am also currently authorised by the Highfield Awarding Body of Compliance as an examiner and invigilator. (Number 02208)

I hold the following qualifications

- | | |
|---|-------------------------------|
| ○ Health and Safety Certificate, Open College Network | 30 th July 1998 |
| ○ National Certificate for Licensees, BIIAB. | 13 th October 2005 |
| ○ Award for Personal Licence Holders, BIIAB. Level 2 | 8 th March 2005 |
| ○ National Certificate for Designated Premises Supervisors Level 2 | 3 rd July 2006 |
| ○ Licensing Law Training Course – Diploma, Guy Simmonds, BIIAB. | 13 th October 2004 |
| ○ Licensing Act 2003 – The Draft Regulations James Button and Co. PLHIU | 18 th October 2004 |

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- | | |
|---|--------------------------------|
| ○ National Certificate for Licensing Practitioners | 27 th February 2007 |
| ○ Award in Assessment of licensed Premises, Principles of Assessment Unit 1. | 22 nd February 2008 |
| ○ Award in Assessment of licensed Premises, Legislative Requirements and Assessing Licensed Premises Unit 2 | 22 nd February 2008 |
| ○ Award in Assessment of Licenced Premises BIIAB Level 2 | 25 th February 2008 |
| ○ Responsible Alcohol Retailing Level 1 | 5 th November 2008 |
| ○ National Door Supervisors Qualification Level 2 | 24 th November 2016 |
| ○ Spectator safety at sporting events Level 4 | 1 st June 2022 |

BIIAB Previously Nominated Tutor, assessor and invigilator for the following qualifications: -

- 1) BIIAB Level 2 National Certificate for Door Supervisors, Unit 1 Roles and Responsibilities.
- 2) BIIAB Level 2 National Certificate for Personal Licence Holders.
- 3) BIIAB Level 2 National Certificate for Licensees (Drug Awareness)
- 4) BIIAB Level 2 National Certificate for Designated Premises Supervisors
- 5) BIIAB Level 2 Award in Assessment of Licenced Premises.
- 6) BIIAB Level 2 Award in Responsible Alcohol Retailing.

HABC Nominated Tutor, assessor and invigilator for the following qualifications: -

- 1) HABC Award for Personal Licence Holders Level 2
- 2) HABC Award for Underage Sales Prevention Level 2
- 3) HABC Award in Spectator safety at sporting events Level 4.

I am also a Personal Licence Holder Personal Licence Holder, Durham County Council, D.C. PA0202

I am the holder of a SIA Door Supervisors Licence valid until 24th November 2022 licence number 1012232565569574.

I am a member of the Institute of Licensing and a Member of the British Institute of Innkeeping (training professional). I am the North-Eastern Training Coordinator.

TJR Licensing Ltd provide regulatory support to the licensed trade.

Matt Foster

From: Matt Foster
Sent: 16 May 2022 13:06
To: 'Andrew.Thorpe@cleveland.pnn.police.uk'
Cc: 'Empire'; 'Tim Hodgkinson'
Subject: (MID000059/1) - The Middlesbrough Empire Review - The Middlesbrough Empire, 2 Corporation Road, Middlesbrough, TS1 2RT
Attachments: Training Awareness of Alcohol Vulnerability.docx; Scannet V6 Information.pdf; Scannet_in_the_news_July2015.pdf; Facial Recognition System.pdf

Dear Andy,

I am writing to provide you with an update in respect of the work that Ashley Wem has been carrying out at The Empire to address the concerns raised by the Police in their recent review. As you are aware this work started prior to the Police submission of the Review on the 5th May.

1. Staff Training

- a. The premises already provides staff training and door staff are trained by Hyena Security.
- b. The premises provides training through a company called Para-Train, which already provides Health & Safety training and provides the Medical Team for the venue which operates every day they are trading.
- c. Para-Train have agreed to supply additional Alcohol Awareness training. See attached specifications for the course.
- d. This is a two hour course and will be delivered to all staff, including door staff. All additional staff joining after this initial training will receive internal training, until refresher training is provided.
- e. Refresher training will be provided every 6 months.
- f. The course covers:
 - i. Understand how to deal with aggressive and underage customers.
 - ii. Understand how to deal with customers who have fell asleep on the premises.
 - iii. Understand how to protect the welfare for lone customers.
 - iv. Recognise effects of alcohol on customer behaviour.
 - v. Recognise situations when security or first aid should be called.
 - vi. How to identify your venues "danger zones" and "safe havens".

2. Scannet Machine – Floor Kiosk

(standing machine – Option 2 in V6 brochure)

- a. This was a system investigated by the venue prior to Lockdown.
- b. The system, which has been ordered by the venue, is Option 2 in the attached V6 brochure, which is a free standing model.
- c. Formerly known as ClubScan, Scannet was developed in 2009 and has been through many iterations. It remains the most advanced piece of ID scan technology in the Nightclub Sector.
- d. The system uses Infra-red, Ultra Violet and White light to detect fraudulent ID.
- e. The system can be used affectively to solve crime and prevent underage drinking.
- f. The system is used across the World in the Nighttime Economy.
- g. The system also includes an Alert System, so that venues can share information about 'troublemakers' and detect those individuals before they are allowed access to the premises.
- h. Ashley Wem and the premises CCTV operator, Paul Fyfe, underwent training on this system on 12th May.

- i. Delivery of the system will take place on 19th May when additional training will be provided to the venue and then on the first nights of operation door staff and management will all be trained on the system.
- j. There is some recent press attached to demonstrate the success of the Scannet system.

3. CCTV System

- a. Installed an additional 6 HD cameras to increase HD to 50 camera's in the venue.
- b. Four additional cameras were installed inside and 2 outside.
- c. These were designed to cover perceived blind spots and smoking areas.
- d. We have installed 3 new hard drives to cover the system in April. This was part of a planned upgrading of the system.
- e. The system gives the Police instant access to CCTV footage via a link. This is operating and has assisted the Police in incidents already.

4. Facial recognition Camera's

- a. We have installed 2 facial recognition cameras – see attached Specifications.
- b. These are located in reception and focus on customers entering the premise.
- c. These operate separately from the recently updated 50 camera HD system. They have been operating since 14th May, and were successful in identifying a number of people barred from the premises.
- d. They work by identifying every person who enters the premises, and automatically scanning their face. It will then compare each likeness to recorded identified 'red alert' persons. This will be highlighted to our CCTV operator automatically. He will then contact the door team via Radio, and that person will be refused entry. The 'red alert' can include pre-populated information about that person, including the reason for their ban/status. This might also lead to our contacting the Police to share information where a person is known to us or possibly wanted for a crime.

5. Installed Mag Locks on Fire Exits

- a. New mag lock fire exit release system have been installed on 8 fire exits. These exits have been chosen because they have been flagged as being potentially problematic for the venue, in terms of unauthorised access.
- b. These devices require 600lb pressure to open and have a break glass/key switch system. One of the fire exits, which is commonly used by staff, has a key pad for staff to use. Others can be accessed via a fob system.

6. Independent Audit

- a. We propose to instruct Tim Robson of TJR Licensing, as an independent auditor to carry out an audit of the premises and share the results of that audit. The parameters of the audit will be informed by the concerns raised in the Police Review, and also best practice.

I look forward to hearing from you in due course.

Kind regards,

Matt

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INCIDENT 8

STORM INCIDENT REPORT

Closed Incident

Event Id:	CVP-22-020895	Priority:	Appointment
Dispatch type:	CR1 Violence against the person	Call source:	MOBILE
Dispose type:	CR1 Violence against the person	Action:	FINALISED
Originating Tel:		Media Consent:	
Reported time:	2022-02-06 14:07:43	View Rated:	NO

Description: VIOLENCE AGAINST THE PERSON

Location: EMPIRE THEATRE
CORPORATION RD
MIDDLESBROUGH
TS12RT

X: 449666, Y: 520349

Remarks

<u>Time</u>	<u>User</u>	<u>Category</u>	<u>Narrative</u>
2022-02-06 14:01:23	C7675	REMARKS	CALLER REPORTING ASSAULT
2022-02-06 14:01:25	C7675	REMARKS	--
2022-02-06 14:01:37	C7675	REMARKS	CALER WAS UPSTAIRS IN EMPIRE.
2022-02-06 14:02:18	C7675	REMARKS	CALLER WALKED PAST A MALE ON THE 2ND FLOOR. CLOSE TO THE DJ BOOTH ON A MINI STAGE.
2022-02-06 14:02:52	C7675	REMARKS	A MALE INFORNT OF CALLER STARTED ON CALLERS FRIEND AND THEN HE PUSHED THE CALLER.
2022-02-06 14:03:05	C7675	REMARKS	CALLER PUSHED HIM BACK TEM THE MALE "BOTTLED" HER.
2022-02-06 14:03:25	C7675	REMARKS	HE HIT THE CALLER ON THE HEAD.
2022-02-06 14:03:27	C7675	REMARKS	-
2022-02-06 14:03:45	C7675	REMARKS	CALLER WENT TO THE FOOR AND THEN HE HIT RP AGAIN WITH A BOTTLE.
2022-02-06 14:03:56	C7675	REMARKS	MALE HIT CALLER ONTHE HEAD AGAIN
2022-02-06 14:03:57	C7675	REMARKS	--
2022-02-06 14:04:11	C7675	REMARKS	CALLER UNSURE WHO THE MALE WAS.

2022-02-06 C7675 REMARKS 14:04:30	CANT REMEBER WHAT HE WAS WEARING.
2022-02-06 C7675 REMARKS 14:05:06	MALE HAD DARK AHIR, 6FT, "WASNT ENGLIST BUT NOT BLACK"
2022-02-06 C7675 REMARKS 14:05:26	ONE OF THE MALES FRIENDS WAS A "DWARF"
2022-02-06 C7675 REMARKS 14:05:28	--
2022-02-06 C7675 REMARKS 14:05:48	HAPPENED AROUND 2:50AM TODAY.
2022-02-06 C7675 REMARKS 14:06:15	2 GIRLS CLOSE TO CALLER BUT SHE DOESNT KNOW WHO THEY ARE.
2022-02-06 C7675 REMARKS 14:06:19	--
2022-02-06 C7675 REMARKS 14:06:34	CALLER UNSURE IF ANY CCTV.
2022-02-06 C7675 REMARKS 14:06:41	BOUNCERS WERE TRYING TO HELP THE CALLER.
2022-02-06 C7675 REMARKS 14:06:54	--
2022-02-06 C7675 REMARKS 14:07:11	CALLER WENT TO HOSPITAL LAST NGIHT AND THEY HAVE GLUED IT. CALLERS HEAD WAS SPLIT OPEN.
2022-02-06 P2087 SUPERVISOR 14:14:48	SUITABLE FOR PCIU
2022-02-07 P2173 REMARKS 14:06:19	ON THE BALANCE OF PROBABILITY A CRIME HAS OCCURRED, A CRIME REPORT HAS BEEN SUBMITTED ON NICHE TO COMPLY WITH NCRS THE DISPATCHED OFFICER MUST INVESTIGATE THE CRIME AND SUBMIT AN
2022-02-08 P2392 REMARKS 13:31:12	I HAVE CALLED THE EMPIRE
2022-02-08 P2392 REMARKS 13:31:31	THEY ARE AWARE AND THE VICTIM HAS ALEADY CONTACTED THE VENUE
2022-02-08 P2392 REMARKS 13:31:57	STAFF STATE THAT A PETER HOPE IS DEALING WITH THE INCIDENT AT THE EMPIRE
2022-02-08 P2392 REMARKS 13:32:32	THAT THE CCTV 'GUY' WILL BE ATTENDING AND PETER IS BACK IN TOMORROW 09/02/2022
2022-02-08 P2392 REMARKS 14:03:51	THE VICTIM HAS BEEN ASKED TO PUT HER CLOTHING TO ONE SIDE THAT SHE WAS WEARING ON THE NIGHT
2022-02-08 P2392 REMARKS 14:04:36	CAN THE ATTENDING OFFICER OFFER SPEAK ABOUT VCAS
2022-02-08 P2392 REMARKS 14:06:05	THE VICTIM ATTENDED NORTH TEES BUT HER HEAD WAS GLUED AT HARTLEPOOL GENERAL

INCIDENT 9

STORM INCIDENT REPORT

Closed Incident

Event Id:	CVP-22-023724	Priority:	Immediate
Dispatch type:	CR1 Violence against the person	Call source:	999 MOBI
Dispose type:	CR1 Violence against the person	Action:	FINALISED
Originating Tel:		Media Consent:	NO
Reported time:	2022-02-11 01:17:38	View Rated:	NO

Description: VIOLENCE AGAINST THE PERSON

Location: EMPIRE THEATRE
CORPORATION RD
MIDDLESBROUGH
TS12RT

X: 449666, Y: 520349

Remarks

<u>Time</u>	<u>User</u>	<u>Category</u>	<u>Narrative</u>
2022-02-11 01:17:44	c8971	REMARKS	FIGHT ONGOING
2022-02-11 01:17:49	c8971	REMARKS	BETWEEN MALE AND BOUNCERS
2022-02-11 01:18:00	c8971	REMARKS	4 BOUNCERS ON 1 MALE
2022-02-11 01:18:02	c8971	REMARKS	-
2022-02-11 01:18:02	c9918	REMARKS	REQ MCCTV
2022-02-11 01:18:15	c8971	REMARKS	STATES HE IS BLEEDING FROM THE HEAD
2022-02-11 01:18:25	c8971	REMARKS	MALE ABOUT 19 YEARS OLD WITH BLONDE HAIR
2022-02-11 01:18:28	c8971	REMARKS	-
2022-02-11 01:18:34	C7554	REMARKS	CCTV MONITORING
2022-02-11 01:18:38	C7554	REMARKS	MALE WITH SHIRT OFF
2022-02-11 01:18:46	C7554	REMARKS	STOOD IN ROAD
2022-02-11 01:18:58	C7554	REMARKS	OTHER 2 PERSONS APPEAR TO BE TRYING TO GET HIM MOVED ON

2022-02-11 C7554 REMARKS CCTV ADVISE MALE HAS RETURNED TO THE EMPIRE
01:20:26

2022-02-11 C7554 REMARKS MALE SEEN TO HAVE ANOTHER GO AT DOOR STAFF
01:20:53

2022-02-11 C7554 REMARKS MALE KEEPS RETURNING
01:20:57

2022-02-11 C7554 REMARKS HE HAS NOW TOOK HIS SHIRT OFF
01:21:03

2022-02-11 c9918 REMARKS MALE WAS ARRESTED FOR COMMON ASSAULT
02:05:56

2022-02-11 C7554 REMARKS COMMON ASSAULT
03:29:40

2022-02-11 C7554 REMARKS CIRCUMSTANCES:
03:29:40

2022-02-11 C7554 REMARKS IP IS DOOR STAFF AT EMPIRE, MIDDLESBROUGH AND
03:29:40 HAS TRIED TO BREAK UP A FIGHT INSIDE BETWEEN TWO
MALES. HE HAS BEEN CAUGHT BY THE SUS AND THEN
FALLEN BACK AND TWISTED HIS KNEE.

INCIDENT 11

STORM INCIDENT REPORT

Closed Incident

Event Id:	CVP-22-029329	Priority:	Immediate
Dispatch type:	CR1 Violence against the person	Call source:	
Dispose type:	CR1 Violence against the person	Action	FINALISED
Originating Tel:		Media Consent:	
Reported time:	2022-02-20 03:25:01	View Rated:	NO

Description: VIOLENCE AGAINST THE PERSON

Location: EMPIRE THEATRE
CORPORATION RD
MIDDLESBROUGH
TS12RT

X: 449666, Y: 520349

Remarks

<u>Time</u>	<u>User</u>	<u>Category</u>	<u>Narrative</u>
2022-02-20 03:23:49	C7188	REMARKS	- 1 CALLER ADDRESS INCIDENTS - 12 MONTHS INCIDENTS OPTION SELECTED IN ICE (1 PSW INCIDENTS;)
2022-02-20 03:24:56	C7188	REMARKS	MALE BEEN ASSAULTED STILL LAID OUT ON THE PAVEMENT, 3 MALES HAVE ASSAULTED HIM
2022-02-20 03:25:33	C7188	REMARKS	BLOOD COMING OUT OF HIS HEAD
2022-02-20 03:25:48	C7188	REMARKS	SOMEONE ELSE HAS RANG THE AMBULANCE
2022-02-20 03:26:28	C7188	REMARKS	CALLER IS SECURITY FOR THE EMPIRE
2022-02-20 03:26:35	C7188	REMARKS	-
2022-02-20 03:26:52	C8976	REMARKS	GEN SHOUT.
2022-02-20 03:28:37	C8976	REMARKS	CCTV - COVERING SUSPECTS.
2022-02-20 03:28:41	C8976	REMARKS	X3 MALES]
2022-02-20 03:28:48	C8976	REMARKS	NEAR TO HSBC WALKING TOWARDS PIG IRON
2022-02-20 03:29:42	C8976	REMARKS	MALES NO IN THE PHONE KIOSK NEXT TO THE PIG IRON
2022-02-20 03:29:59	C8907	REMARKS	HEADING TO THE AREA IN RELATIONT O THE ALBERT RD JOB, WILL SEE IF THEY CAN APREHEND THE SUSPECTS

2022-02-20 C7247 REMARKS AMBULANE RANG TO SAY A PRIVATE AMBULANCE IS ON
03:34:02 SCENE. THEY RANG THE AMBULANCE SERVICE.

2022-02-20 C7247 REMARKS --
03:34:02

2022-02-20 C7247 REMARKS AMBULANCE HAVE THIS AS A CAT 2 CURRENTLY AND
03:34:27 THE REF IS 25143076

2022-02-20 C8907 REMARKS SUSPECTS ARRESTED
03:49:54

2022-02-20 C8907 REMARKS -
03:50:36

2022-02-20 C7850 REMARKS HAVE ARRESTED MALES IN CONNECTION TO THIS ON
03:51:45 SUS OF ASSAULT

2022-02-20 C8976 REMARKS IP HAS A BROKEN COLLOR BONE AND ALKSO FOOTPRINT
04:09:08 MARK ON HIS FACE. PUPILS ARE UN-EVEN SUGGESTS
POSSIBLE HEAD INJURY. WILL CONFIRM FOLLOWING
TESTS. MALES FURTHER ARRESTED

2022-02-20 C8976 REMARKS SEC18
04:09:10

2022-02-20 C8976 REMARKS 05E - NO SCENE DUE TO WEATHER CONDITIONS.
04:11:31

2022-02-20 C9716 REMARKS ARRESTED MALE SUSPECT
04:19:41

2022-02-20 C9716 REMARKS ARRESTED MALE SUSPECT
04:20:07

2022-02-20 C9716 REMARKS ARRESTED MALE SUSPECT
04:22:36

2022-02-20 C7850 REMARKS -
04:24:57

2022-02-20 C7850 REMARKS P2096 HANDOVER TO DIST
06:10:26

2022-02-20 C8976 REMARKS -
06:13:15

2022-02-20 C8976 REMARKS P2808 - CRIME REPORT FOR SEC 18 SUBMITTED AND
06:14:23 HANDED OVER TO CID TO DEAL. PLEASE CLOSE.

INCIDENT 13

STORM INCIDENT REPORT

Closed Incident

Event Id:	CVP-22-033585	Priority:	Scheduled
Dispatch type:	CR1 Violence against the person	Call source:	MOBILE
Dispose type:	CR1 Violence against the person	Action:	FINALISED
Originating Tel:		Media Consent:	
Reported time:	2022-02-27 14:32:29	View Rated:	NO

Description: VIOLENCE AGAINST THE PERSON

Location: EMPIRE THEATRE
CORPORATION RD
MIDDLESBROUGH
TS12RT

X: 449666, Y: 520349

Remarks

<u>Time</u>	<u>User</u>	<u>Category</u>	<u>Narrative</u>
2022-02-27 14:26:16	C7293	REMARKS	RP IS REPORTING THAT HER DAUGHTER WAS ASSAULTED IN THE EMPIRE AT AROUND 2330HRS ON SATURDAY 26/02/22.
2022-02-27 14:26:18	C7293	REMARKS	--
2022-02-27 14:32:06	C7293	REMARKS	AT AROUND 2330HRS A FEMALE APPROACHED IP AND THREW A DRINK OVER HER FROM BEHIND. WILLOW TURNED ROUND AND SAID "WHAT DO YOU THINK YOU ARE DOING?".
2022-02-27 14:32:06	C7293	REMARKS	FEMALE THEN HIT IP IN THE NOSE WITH THE PALM OF HER HAND. IP'S NOSE THEN STARTED BLEEDING AND "EXPLODED". IP HIT FEMALE BACK ONCE AND THEN WALKED AWAY.
2022-02-27 14:32:09	C7293	REMARKS	--
2022-02-27 14:32:35	C7293	REMARKS	--
2022-02-27 14:33:55	C7293	REMARKS	IP THEN WENT TO A&E. SHE HAS HAD HER NOSE GLUED AND IT IS SWOLLEN, POSSIBLY BROKEN.
2022-02-27 14:33:57	C7293	REMARKS	--
2022-02-27 14:34:37	C7293	REMARKS	IP KNOWS FEMALE FROM SCHOOL.
2022-02-27 14:34:39	C7293	REMARKS	--

2022-02-28 P1989 REMARKS SPOKE TO THE VICITM
11:27:44

2022-02-28 P1989 REMARKS THIS CRIME WILL BE RECORDED AS ABH
11:27:59

INCIDENT 14

STORM INCIDENT REPORT

Closed Incident

Event Id:	CVP-22-037632	Priority:	Appointment
Dispatch type:	CR1 Violence against the person	Call source:	MOBILE
Dispose type:	CR1 Violence against the person	Action:	FINALISED
Originating Tel:		Media Consent:	
Reported time:	2022-03-06 13:04:34	View Rated:	NO

Description: S CAR1 13/03 1100

Location: EMPIRE THEATRE
CORPORATION RD
MIDDLESBROUGH
TS12RT

X: 449666, Y: 520349

Remarks

<u>Time</u>	<u>User</u>	<u>Category</u>	<u>Narrative</u>
2022-03-06 12:58:56	C7662	REMARKS	CALLER IS REPORTING ON BEHALF OF HIS SON
2022-03-06 12:59:24	C7662	REMARKS	CALLERS SON WAS IN EMPIRE NIGHTCLUB
2022-03-06 12:59:56	C7662	REMARKS	HE WAS DANCING AND A GLASS BOTTLE HAS BEEN THROWN
2022-03-06 13:00:36	C7662	REMARKS	CALLERS SON HAS BEEN KNOCKED UNCONSCIOUS, LOST A LOT OF BLOOD AND BEEN TAKEN TO JAMES COOK HOSPITAL
2022-03-06 13:00:39	C7662	REMARKS	=====
2022-03-06 13:01:45	C7662	REMARKS	IP DOES WORK OFF-SHORE
2022-03-06 13:02:19	C7662	REMARKS	=====
2022-03-06 13:03:06	C7662	REMARKS	CALLER IS NOT AWARE OF ANY CCTV IN THE CLUB
2022-03-06 13:03:25	C7662	REMARKS	OFFENDER UNKNOWN
2022-03-06 13:03:39	C7662	REMARKS	DOOR STAFF ATTENDED TO IP IN THE FIRST INSTANCE
2022-03-06 13:03:43	C7662	REMARKS	=====

2022-03-07 P1989 REMARKS SPOKE TO R/P
12:42:50

2022-03-07 P1989 REMARKS RETURNING TO WORK IN SCOTLAND TOMORROW
12:43:00 MORNING

2022-03-07 P1989 REMARKS , APPT MADE FOR SATURDAY WHEN HE RETURNS
12:43:12

2022-03-07 P1989 REMARKS UNKNOWN IF ANY WITNESSES, BUT THERE IS CCTV IN
12:43:33 PREMISES WHICH MAY NEED CHECKING

2022-03-07 P1989 REMARKS R/P HAS LACERTION ON BACK OF HEAD WHICH
12:43:54 REQUIRED GLUEING

2022-03-07 P1989 REMARKS - CRIME SUBMITTED
12:43:58

2022-03-07 P1989 REMARKS ASSAULT ABH
12:44:01

2022-03-07 P1989 REMARKS Incident status changed manually Cleared->Pending
12:56:43 FURTHER ENQUIRIES REQUIRED

2022-03-07 C7539 REMARKS APPT FOR SATURDAY CANCELLED AS IP HAD
19:03:14 FORGOTTEN HE WAS GOING TO WATCH THE BORO PLAY
IN MILLWALL

2022-03-07 C7539 REMARKS APPT CHANGED TO SUNDAY 13/3 AT IPS REQUEST.
19:05:51

2022-03-07 C7539 REMARKS CALL HAD BEEN RECEIVED VIA FRONT DESK
19:06:05 VOICEMAILS.

2022-03-13 P2882 REMARKS FROM 2882:
11:57:23

2022-03-13 P2882 REMARKS ATTENDED AND SPOKE WITH IP - HE DOES NOT WISH
11:57:34 TO PROVIDE A STATEMENT

2022-03-13 P2882 REMARKS ALREADY CRIMED AS ABH
11:57:40

2022-03-13 P2882 REMARKS ENQUIRIES TO BE MADE ON BACKS WITH EMPIRE
11:57:59 REGARDING CCTV TO SEE IF A SUSPECT CAN BE
IDENTIFIED

2022-03-13 P2882 REMARKS SUITABLE FOR CLOSURE
11:58:03

INCIDENT 15

STORM INCIDENT REPORT

Closed Incident

Event Id:	CVP-22-044935	Priority:	Other
Dispatch type:	CR1 Violence against the person	Call source:	EMAIL
Dispose type:	CR1 Violence against the person	Action	FINALISED
Originating Tel:		Media Consent:	
Reported time:	2022-03-18 13:22:18	View Rated:	NO

Description: HATE INT

Location: EMPIRE THEATRE
CORPORATION RD
MIDDLESBROUGH
TS12RT

X: 449666, Y: 520349

Remarks

<u>Time</u>	<u>User</u>	<u>Category</u>	<u>Narrative</u>
2022-03-18 13:24:44	C5638	REMARKS	-
2022-03-18 13:25:10	C5638	REMARKS	What happened?
2022-03-18 13:25:10	C5638	REMARKS	Please tell us what happened, and the events leading up to it, to help us identify if an offence has been committed.
2022-03-18 13:25:10	C5638	REMARKS	I was in Empire nightclub with my friends, at the time of the incident I was dancing alone on the dancefloor. A security
2022-03-18 13:25:10	C5638	REMARKS	guard (punjabi british heratige) was on the stage and saw me, he came downstairs and asked me to go with him We went
2022-03-18 13:25:10	C5638	REMARKS	to a corridor in the corner of the building and he said "are you punjabi?" I said "yes I am" he said "why are you dancing
2022-03-18 13:25:10	C5638	REMARKS	like a girl?" I said "Sorry what did you say" he said "why are you dancing like a girl? You have Punjabi culture (referring
2022-03-18 13:25:10	C5638	REMARKS	to my kadha) " I said "I know that I am gay and i know it is not acceptable in Punjabi culture, and I know how to live and
2022-03-18 13:25:10	C5638	REMARKS	dance, i know better than others how to live my life" Then he said "fuck off your mum" and verbally abused my mum I said

2022-03-18 C5638 REMARKS "fuck off man, I know how to live" I tried to walk away
13:25:10 and he grabbed my shirt, by my right shoulder, and pulled me back.

2022-03-18 C5638 REMARKS He also threatened to slap me during our conversation I
13:25:10 went back to the dance floor and called my friends over to talk

2022-03-18 C5638 REMARKS about the situation that just happened. Then another
13:25:10 security guard heard and asked me what happened. I am talking to

2022-03-18 C5638 REMARKS my friends and Security Guard 1 grabbed me in the same
13:25:10 place again and pulled me back, he did this twice in front of

2022-03-18 C5638 REMARKS Security Guard 2 and I fell to the ground the last time he
13:25:10 grabbed me. Security Guard 2 took me outside to talk and he saw

2022-03-18 C5638 REMARKS my ticket on my wrist and took it off. I told him about
13:25:10 what happened and said the behaviour was not acceptable, he said

2022-03-18 C5638 REMARKS he will speak to the manager After 15?20 minutes i spoke
13:25:10 to the manager and the manager apologised on behalf but the

2022-03-18 C5638 REMARKS security guard himself did not apologise.
13:25:10

2022-03-18 C5638 REMARKS , I gave him my ID and mobile number
13:25:29

2022-03-18 C5638 REMARKS and he gave me his email address. After that I went
13:25:29 home

2022-03-18 C5638 REMARKS Do you feel race, disability, religion, sexual orientation, or
13:25:29 transgender identity were a factor in this crime?

2022-03-18 C5638 REMARKS Yes
13:25:29

2022-03-18 C5638 REMARKS Please tell us why you feel this way
13:25:29

2022-03-18 C5638 REMARKS Because he brought up the fact that I was punjabi and
13:25:29 they do not accept homosexuality in punjabi/indian culture. He

2022-03-18 C5638 REMARKS didnt mention my sexuality specifically but said I was
13:25:29 dancing like a girl and that relates to me being gay, he indirectly

2022-03-18 C5638 REMARKS offended my sexuality. He targeted me because I am
13:25:29 punjabi and didnt like the way I was acting because he is also

2022-03-18 C5638 REMARKS punjabi
13:25:29

2022-03-18 C5638 REMARKS Threat, abuse or assault
13:25:59

2022-03-18 C5638 REMARKS Was anyone involved subjected to threats or verbal
13:25:59 abuse?

2022-03-18 C5638 REMARKS Yes
13:25:59

2022-03-18 C5638 REMARKS Please tell us about the threats or verbal abuse, eg what
13:25:59 was said or written.

2022-03-18 C5638 REMARKS He threatened to slap me in front of people who are
13:25:59 dancing.

2022-03-18 C5638 REMARKS Was anyone involved injured or subjected to unwanted
13:25:59 physical contact?

2022-03-18 C5638 REMARKS Yes
13:25:59

2022-03-18 C5638 REMARKS Please give details of any injuries
13:25:59

2022-03-18 C5638 REMARKS No physical injuries but my right shoulder is now sore
13:25:59 from being grabbed 3 times and falling to the ground on
the 3rd

2022-03-18 C5638 REMARKS time
13:25:59

2022-03-18 C5638 REMARKS Has anyone involved been targeted by the offender or
13:25:59 offenders before?

2022-03-18 C5638 REMARKS No
13:25:59

2022-03-18 C5638 REMARKS Did anyone involved have a weapon?
13:25:59

2022-03-18 C5638 REMARKS No
13:25:59

2022-03-18 C5638 REMARKS Evidence
13:26:16

2022-03-18 C5638 REMARKS Has the suspect clearly left something at the scene; such
13:26:16 as clothing, blood, any other bodily fluids, discarded
items, obvious

2022-03-18 C5638 REMARKS fingerprints or footprints? Or has the suspect caused any
13:26:16 damage or made a mess searching?

2022-03-18 C5638 REMARKS No
13:26:16

2022-03-18 C5638 REMARKS Do you have any video, audio or photo evidence?
13:26:16

2022-03-18 C5638 REMARKS No
13:26:16

2022-03-18 C5638 REMARKS Does another person, business or company have video
13:26:16 evidence such as CCTV or mobile phone footage?

2022-03-18 C5638 REMARKS Yes
13:26:16

2022-03-18 C5638 REMARKS Please provide details of the person or business so that
13:26:16 we can contact them

2022-03-18 C5638 REMARKS Empire Nightclub has multiple CCTV cameras, the
13:26:16 managers email is

2022-03-18 C5638 REMARKS name is Peter Hope
13:26:16

2022-03-18 C5638 REMARKS Please describe what can be seen in the video, if you
13:26:16 know

2022-03-18 C5638 REMARKS I have not seen the footage
13:26:16

2022-03-18 C5638 REMARKS Please describe your appearance in the footage
13:26:16

2022-03-18 C5638 REMARKS I was wearing black jeans and a black hoodie, a grey cap
13:26:16 with a Rolling Stones logo on. I am also 6ft tall and of
slender

2022-03-18 C5638 REMARKS build
13:26:16

2022-03-18 C5638 REMARKS Witness details
13:26:40

2022-03-18 C5638 REMARKS Did anyone else see what happened?
13:26:40

2022-03-18 C5638 REMARKS Yes
13:26:40

2022-03-18 C5638 REMARKS Witness 1
13:26:40

2022-03-18 C5638 REMARKS If you don't know the witness, please describe them as
13:26:50 best you can

2022-03-18 C5638 REMARKS Security guard uniform, of a large build, white British,
13:26:50 beard, approx 5'9/5'10 feet tall

2022-03-18 C5638 REMARKS Suspect details
13:26:59

2022-03-18 C5638 REMARKS Suspect 1
13:26:59

2022-03-18 C5638 REMARKS Do you know the suspect?
13:26:59

2022-03-18 C5638 REMARKS No, but I can describe them
13:26:59

2022-03-18 C5638 REMARKS Approximate age
13:26:59

2022-03-18 C5638 REMARKS 30-40 years old
13:26:59

2022-03-18 C5638 REMARKS Approximate height
13:26:59

2022-03-18 C5638 REMARKS 6f
13:26:59

2022-03-18 C5638 REMARKS Gender
13:27:08

2022-03-18 C5638 REMARKS Male
13:27:08

2022-03-18 C5638 REMARKS What is their ethnic group?
13:27:08

2022-03-18 C5638 REMARKS Asian or Asian British
13:27:08

2022-03-18 C5638 REMARKS Description
13:27:08

2022-03-18 C5638 REMARKS Punjabi/British, wearing a security guard uniform, he was
13:27:08 approx 6ft tall, he is of a large muscular build and had a
beard

2022-03-18 C5638 REMARKS and moustache
13:27:08

2022-03-18 C5638 REMARKS Were they in a vehicle or on a bike, scooter or
13:27:08 motorbike?

2022-03-18 C5638 REMARKS No
13:27:08

2022-03-18 C5638 REMARKS Are they connected to anyone else involved in the
13:27:08 incident?

2022-03-18 C5638 REMARKS Yes
13:27:08

2022-03-18 C5638 REMARKS Who are they connected to?
13:27:08

2022-03-18 C5638 REMARKS The manager of Empire and the other Security Guard
13:27:08 involved

2022-03-18 C5638 REMARKS How are they connected?
13:27:08

2022-03-18 C5638 REMARKS Colleagues
13:27:08

2022-03-18 C5638 REMARKS -
13:27:26

2022-03-18 C5638 REMARKS When did it happen?
13:27:35

2022-03-18 C5638 REMARKS 17/03/2022 - 17/03/2022
13:27:35

2022-03-18 C5638 REMARKS When did it start?
13:27:35

2022-03-18 C5638 REMARKS 23:30
13:27:35

2022-03-18 C5638 REMARKS When did it end?
13:27:35

2022-03-18 C5638 REMARKS 00:00
13:27:35

2022-03-18 P3070 REMARKS TRIED TO CONTACT IP X3 LONG RING NO ANSWER -
14:47:57 EMAIL SENT DETAILING SCREEN IN TO NPT

2022-03-18 P3070 REMARKS SENT TO IP - Good afternoon,
14:49:22

2022-03-18 P3070 REMARKS I tried to get in touch with you by phone. I am emailing
14:49:22 in regards to your online report you made at 1322 today

2022-03-18 P3070 REMARKS I will record this as racially aggravated common assault
14:49:22

2022-03-18 P3070 REMARKS I am going to contact Empire in relation to CCTV
14:49:22

2022-03-18 P3070 REMARKS As this is a hate related incident the local neighbourhood
14:49:22 policing team will be in touch with you in the coming days

2022-03-18 P3070 REMARKS Your crime ref number is SE22044935
14:49:22

2022-03-18 P3070 REMARKS Victims Code Document
14:49:22

2022-03-18 P3070 REMARKS EMAILS SENT TO peter@themiddlesbroughempire.co.uk
15:11:44 WITH CIRCS AND EXPLAINED I WOULD SEND NICE LINK

2022-03-18 P3070 REMARKS NICE LINK SENT
15:11:50

2022-03-18 P3070 REMARKS VCAS TAGGED
15:12:03

2022-03-18 P3070 REMARKS SOCO N/A
15:12:12

2022-03-18 P3070 REMARKS CCTV PENDING
15:12:14

2022-03-18 P3070 REMARKS SUSPECT NAME U/K BUT LINES OF ENQ TO GET NAME
15:12:42 (MANAGER PETER HOPE)

2022-03-18 P3070 REMARKS PARTS HAVE BEEN WITNESSED BY SECOND SECURITY
15:13:32 GUARD AND IP FRIENDS

2022-03-18 P3070 REMARKS SCREEN IN TO MIDDLESBROUGH NPT1 C RELIEF
15:14:50

2022-03-18 P3070 REMARKS CRIME DETAILS SUBMITTED FOR RACIALLY
15:15:02 AGGRAVATED COMMON ASSAULT BY P3070

INCIDENT 18

STORM INCIDENT REPORT

Closed Incident

Event Id:	CVP-22-054084	Priority:	Appointment
Dispatch type:	CR1 Violence against the person	Call source:	MOBILE
Dispose type:	CR1 Violence against the person	Action:	FINALISED
Originating Tel:		Media Consent:	
Reported time:	2022-04-02 10:26:03	View Rated:	NO

Description: MCAR1 02/4/22 1930

Location: EMPIRE THEATRE
CORPORATION RD
MIDDLESBROUGH
TS12RT

X: 449666, Y: 520349

Remarks

<u>Time</u>	<u>User</u>	<u>Category</u>	<u>Narrative</u>
2022-04-02 10:26:20	C7662	REMARKS	CALLER IS REPORTING AN INCIDENT ON BEHALF OF HER SON
2022-04-02 10:26:41	C7662	REMARKS	LAST NIGHT CALLERS SON WAS IN THE EMPIRE NIGHTCLUB
2022-04-02 10:27:10	C7662	REMARKS	AT APPROX 0100HRS THE DOOR STAFF DRAGGED HER SON OUT OF THE NIGHTCLUB
2022-04-02 10:27:21	C7662	REMARKS	=====
2022-04-02 10:27:26	C5223	REMARKS	XREF SHOWS INCIDENT RANG IN BY AMB/ BEEN TRYING TO CONTACT IP ALL MORNING
2022-04-02 10:27:40	C5223	REMARKS	CAN WE OFFER CRIME CAR APPT
2022-04-02 10:27:59	C7662	REMARKS	THERE WERE A GROUP OF ASIAN LADS, INCLUDING THE DOOR STAFF
2022-04-02 10:28:24	C7662	REMARKS	THE ASIAN LADS WERE WAITING FOR CALLERS SON
2022-04-02 10:28:26	C7662	REMARKS	=====
2022-04-02 10:28:57	C7662	REMARKS	HE CANNOT REMEMBER HAVING A DISAGREEMENT WITH THESE LADS BUT CALLERS SON HAS BEEN PHYSICALLY ASSAULTED

2022-04-02 C7662 10:29:07 REMARKS CLOTHING RIPPED

2022-04-02 C7662 10:29:10 REMARKS =====

2022-04-02 C7662 10:29:19 REMARKS THE DOOR STAFF DID NOT INTERVENE

2022-04-02 C7662 10:29:38 REMARKS =====

2022-04-02 C7662 10:29:52 REMARKS CALLERS SON HAS A CUT LIP, SWOLLEN

2022-04-02 C7662 10:30:09 REMARKS KICKED AROUND THE RIB AREA

2022-04-02 C7662 10:30:33 REMARKS NO MEDICAL ATTENTION HAS BEEN SORT

2022-04-02 C7662 10:30:50 REMARKS CALLER REPORTS THAT SHE FEELS THERE IS NO NEED TO ATTEND A&E

2022-04-02 C7662 10:30:52 REMARKS =====

2022-04-02 C7662 10:30:58 REMARKS SON IS

2022-04-02 C7662 10:31:03 REMARKS

2022-04-02 C7662 10:31:11 REMARKS

2022-04-02 C7662 10:31:24 REMARKS --

2022-04-02 C7662 10:31:27 REMARKS =====

2022-04-02 C7662 10:32:06 REMARKS CALLER REPORTS THAT THIS INCIDENT WAS CALLED IN TO THE POLICE BY IP'S FRIEND AT THE TIME AND NO OFFICERS ATTENDED

2022-04-02 C7662 10:32:08 REMARKS =====

2022-04-02 C7662 10:33:58 REMARKS An email request has been made

2022-04-02 SRVMON 10:34:05 REMARKS

2022-04-02 C7662 10:35:16 REMARKS CALLER HAS CLEARED THE LINE AS AN AMBULANCE HAS ARRIVED AT THE PROPERTY

2022-04-02 C7662 10:35:32 REMARKS AMBULANCE IS THERE TO SEE

2022-04-02 C7662 10:35:35 REMARKS =====

2022-04-02 C7662 10:36:09 REMARKS CALLER IS NOT AWARE OF ANY CCTV AT EMPIRE NIGHTCLUB

2022-04-02 C5223 10:36:32 REMARKS APPT NEEDS TO BE MADE TO SEE MALE

2022-04-02 C7662 10:36:44 REMARKS OTHER

2022-04-02 C7662 10:39:17 REMARKS =====

2022-04-02 C7662 10:39:23 REMARKS TRIED TO RECONTACT

2022-04-02 C7662 10:39:39 REMARKS PHONE RINGING OUT WILL RETRY LATER

2022-04-02 C5223 10:58:19 REMARKS RECONTACTING

2022-04-02 C5223 10:59:33 REMARKS Incident Location or Priority Modified

2022-04-02 C5223 10:59:42 REMARKS RECONTACTED

2022-04-02 C5223 10:59:45 REMARKS APPT MADE

2022-04-02 C5223 10:59:51 REMARKS CALLER HAPPY WITH THIS

2022-04-02 P2731 20:50:40 REMARKS MCC1 - ATTENDED RP HOME ADDRESS, SPOKEN TO VICTIM. HE HAS MEDICAL TREATMENT TODAY AND REQUIRED STITCHES IN HIS LIP. HE DID NOT WANT TO PROVIDE A STATEMENT

2022-04-02 P2731 20:50:40 REMARKS TO POLICE, CRIME REPORT SUBMITTED FOR SEC 47 ABH. FOR CLOSURE

INCIDENT 23

STORM INCIDENT REPORT

Closed Incident

Event Id:	CVP-22-058896	Priority:	Immediate
Dispatch type:	AD8 Police generated resource activity	Call source:	
Dispose type:	GR1 Violence against the person	Action	FINALISED
Originating Tel:		Media Consent:	NO
Reported time:	2022-04-10 03:48:34	View Rated:	NO

Description: POLICE GENERATED ACTIVITY

Location: EMPIRE THEATRE
CORPORATION RD
MIDDLESBROUGH
TS12RT

X: 449666, Y: 520349

Person Reporting

Name:	Telephone:
DOB:	Gender:
Contact: ?	

Ethnicity:

Involvement:

Address:

Proximity:

Location Type:

Officer Involvement

2773	Officer In Charge
8979	CAD Operator
5763	Dispatched Officer
2672	Arresting Officer
3153	Authorising Officer
2672	Reporting Officer
3153	Reporting Officer
2773	Reporting Officer
2904	Reporting Officer

Remarks

<u>Time</u>	<u>User</u>	<u>Category</u>	<u>Narrative</u>
2022-04-10 03:48:49	C8979	REMARKS	MCCTV
2022-04-10 03:48:56	C8979	REMARKS	MONITORING
2022-04-10 03:49:02	C8979	REMARKS	FEMALES FIGHTING
2022-04-10 03:49:05	C8979	REMARKS	--
2022-04-10 03:51:33	C5763	REMARKS	MCCTV FIGHT REAR OF EMPIRE
2022-04-10 03:51:40	C5763	REMARKS	DUNNING STREET
2022-04-10 03:52:12	C5763	REMARKS	***
2022-04-10 03:52:24	C5763	REMARKS	2773 - INJURED MALE LOCATED
2022-04-10 03:53:44	C8979	REMARKS	CONTACTING AMB
2022-04-10 03:53:45	C5763	REMARKS	MALE NOT SPEAKING MUCH, NOSE BLEEDING, APPEARS DAZED
2022-04-10 03:55:15	C5763	REMARKS	****
2022-04-10 03:55:38	C5763	REMARKS	SUSPECT RAN TO THE SIDE OF THE EMPIRE HEADED OVER TOWARDS THE UNI
2022-04-10 03:56:01	C5763	REMARKS	DESC AS WEARING A BLACK JACKET, BEARD, SHORT BACK AND SIDE HAIR CUT AND ABOUT 25YEARS OLF
2022-04-10 03:56:03	C5763	REMARKS	***
2022-04-10 03:56:54	C5763	REMARKS	FROM MCCTV INITIALLY PUSHING WITH FEMALES THEN FIGHT ON DUNNING ST BUT OBSTRUCTED VIEW DUE TO TREES
2022-04-10 03:56:57	C5763	REMARKS	***
2022-04-10 03:57:46	C5763	REMARKS	MCCTV REVIEW THAT THEY SAW A MALE RUNNING DOWN DUNNING ROAD TOWARDS MIMA SQUARE LOOKED LIKE DOOR STAFF
2022-04-10 03:57:57	C5763	REMARKS	***
2022-04-10 03:58:59	C5763	REMARKS	
2022-04-10 03:59:08	C5763	REMARKS	
2022-04-10 03:59:13	C5763	REMARKS	
2022-04-10 04:00:02	C5763	REMARKS	***
2022-04-10 04:00:10	C5763	REMARKS	SIDE OF FACE IS SWOLLEN

2022-04-10 C8979 REMARKS AMB LOG - CAT 2 - 25315709
04:00:14
2022-04-10 C8979 REMARKS --
04:00:16
2022-04-10 C8979 REMARKS UP TO AN HR
04:00:48
2022-04-10 C8979 REMARKS --
04:00:50
2022-04-10 C5763 REMARKS MALE HAS A BROKEN NOSE HAPPY TO TAKE HIM TO
04:01:25 A&E
2022-04-10 C5763 REMARKS MALE IS CONCIOUS AND BREATHING
04:01:33
2022-04-10 C5763 REMARKS MALE IS INTOXICATED BIT DIFF TO GET CIRC
04:01:47
2022-04-10 C5763 REMARKS 04A AWARE UNIT IS TAKING HIM TO JCUH
04:02:08
2022-04-10 C5763 REMARKS ****
04:02:10
2022-04-10 C8979 REMARKS RECONTACTING AMB - CANCELLED
04:02:20
2022-04-10 C8979 REMARKS --
04:02:41
2022-04-10 C5763 REMARKS AGGRIEVED
04:05:24
2022-04-10 C5490 REMARKS CRIME REPORT SUBMITTED FOR ABH BY P2773
04:54:13
2022-04-10 C5490 REMARKS MALE TAKEN TO JAMES COOK HOSPITAL FOR HIS
04:54:28 INJURIES

INCIDENT 24

STORM INCIDENT REPORT

Closed Incident

Event Id:	EVP-22-066666	Priority:	Scheduled
Dispatch type:	CR1 Violence against the person	Call source:	RADIO
Dispose type:	CR1 Violence against the person	Action:	FINALISED
Originating Tel:		Media Consent:	NO
Reported time:	2022-04-22 03:37:25	View Rated:	NO

Description: VIOLENCE AGAINST THE PERSON

Location: CINEWORLD CINEMAS
MARTON RD
MIDDLESBROUGH
TS12DY

X: 450018, Y: 520396

Person Reporting

Name:	CCTV	Telephone:	
DOB:		Gender:	FEMALE
Contact:	?		

Ethnicity:

Involvement: THIRD PARTY

Address:

Proximity:

Location Type:

Remarks

Time User Category Narrative

2022-04-22 P1936 REMARKS MALE LAID OUT
03:37:18

2022-04-22 P1936 REMARKS THERE HAS POSSIBLY BEEN A FIGHT
03:37:55

2022-04-22 P1936 REMARKS MOP HAVE HELPED THE PERSON TO GET UP
03:39:31

2022-04-22 P1936 REMARKS HAS WALKED OFF
03:39:38

2022-04-22 P1936 REMARKS UNKNOWN IF ANY INJURIES
03:39:45

2022-04-22 P1936 REMARKS FROM CCTV
03:39:48

2022-04-22 P1936 REMARKS P2803 - AMB REQUESTED FOR MALE
03:43:57

2022-04-22 P1936 REMARKS HE HAS BEEN KNOCKED OUT BY ONE OF THE BOUNCERS
03:44:13 FROM THE EMPIRE

2022-04-22 P1936 REMARKS HE HAD LOST CONSCIOUSNESS AND HAS FACIAL
03:44:28 INJURIES

2022-04-22 P1936 REMARKS -----
03:44:50

2022-04-22 P1936 REMARKS FROM CCTV - 5 MALES MADE OFF IN A CAR - COULD BE
03:45:44 LINKED - THE VEH DROVE OFF WHEN THE POLICE
ARRIVED - WENT TOWARDS MARTON RD

2022-04-22 C7030 REMARKS -
03:45:56

2022-04-22 C7030 REMARKS XREF IS A FURTHER REPORT OF A FIGHT ONGOING
03:45:57 INSIDE MCDONALDS. - I HAVE SPOKEN TO STAFF WHO
ADVISE SECURITY ARE DEALING AND IT HAS CALMED
DOWN

2022-04-22 C7030 REMARKS -
03:45:58

2022-04-22 C7030 REMARKS AMB LOG 25363661 CAT 3 - 5 HOURS
03:48:53

2022-04-22 P1936 REMARKS -----
03:49:01

2022-04-22 C8929 REMARKS P2803 - TRANSPORTING MALE TO A&E
04:07:17

2022-04-22 P1936 REMARKS --
04:08:26

2022-04-22 P1936 REMARKS AMB CANCELLED
04:08:31

2022-04-22 C7246 REMARKS FURTHER CALL FROM STAFF AT HOLIDAY INN HOTEL
04:20:10

2022-04-22 C7246 REMARKS A MALE WHO HAS BEEN CHASED AND WAS ATTACKED
04:20:53 DURING THIS ALTERCATION HAS TURNED UP
REQUESTNG HELP

2022-04-22 C7246 REMARKS -----
04:20:55

2022-04-22 C7246 REMARKS THE MALE HAS MARKS ON HIS FACE AND SCRATCHES
04:21:11 TO HIS ARM AND ELBOW

2022-04-22 C7246 REMARKS SP IS STATING HE HAS TAKEN A KNOCK TO THE HEAD
04:25:07 AND HAS PINS AND NEEDLES IN HIS RIGHT WRTIST

2022-04-22 C7246 REMARKS -----
04:25:12

2022-04-22 C7246 REMARKS RP IS SAYING THERE WAS QUITE A BIG FIGHT ON
04:26:03 CAMPUS, HE RANG THE POLICE AND WAS HIT AROUND
THE BACK OF THE HEAD. RP IS SAYING HE FEELS LIKE
HE WAS FOLLOWED

2022-04-22 C7246 REMARKS -----
04:26:06

2022-04-22 C7246 REMARKS RP STATED HE IS MISSING HIS WALLET
04:26:17

2022-04-22 C7246 REMARKS -----
04:26:20

2022-04-22 C7246 REMARKS OTHER
04:27:12

2022-04-22 C7246 REMARKS ASKED IF HE REQUIRES AMBULANCE HE STATED NO
04:27:43

2022-04-22 C7246 REMARKS -----
04:28:49

2022-04-22 C7246 REMARKS RP STATED THAT HE HAS MISSED HIS TAXI AND HAS NO
04:29:25 WALLET

2022-04-22 C7246 REMARKS -----
04:29:34

2022-04-22 C7246 REMARKS IS CURRENTLY AT THE HOLIDAY INN HOTEL ON ALBERT
04:30:02 ROAD, TS1 2PA

2022-04-22 C7246 REMARKS -----
04:30:06

2022-04-22 C7246 REMARKS ADVICE GIVEN TO ATTEMPT TO CHARGE PHONE AT
04:33:15 HOTEL AND CONTACT FAMILY / FRIEND SO THEY ARE
ABLE TO ARRANGE TRANSPORT / TAXI MONEY HOME

2022-04-22 C7246 REMARKS Incident Location or Priority Modified
04:41:46

2022-04-22 C7246 REMARKS ANGRY WITH ADVICE GIVEN TO HIM AND THE FACT
04:42:38 POLICE WOULDNT BE GOING TO THE HOTEL TO ASSIST
WITH HELPING HIM THIS EVENING

2022-04-22 C7246 REMARKS -----
04:42:54

2022-04-22 C7246 REMARKS I REMINDED HIM HE HAD REFUSED AN AMBULANCE /
04:43:34 MEDICAL ASSISTANCE AND POLICE WOULDNT ASSIST
WITH TRAVEL BACK TO HARTLEPOOL

2022-04-22 C7246 REMARKS BECOME VERY IRRATE SWEARING, SO CALL WAS
04:44:01 DROPPED BY MYSELF

2022-04-22 P2441 REMARKS CALL FROM AMB: CAT 3 AMB FOR MALE WHO HAS
04:58:42 CALLED AMBULANCE

2022-04-22 P2441 REMARKS AMB LOG IS 25363711
04:58:53

2022-04-22 C8929 REMARKS MALE HAS BEEN TAKEN TO HOSPITAL, CRIME DETAILS
05:00:50 FOR SECTION 47

2022-04-22 C7642 REMARKS CALL FROM FRIEND OF THE AGGRIEVED FRIEND
16:12:56 STATING THAT THEY HAVE FOUND OUT THAT ONE OF
THE MALES WHO ASSAULTED IP HE IS A BOUNCER

2022-04-22 C7642 REMARKS AT EMPIRE IN MIDDLESBROUGH
16:13:03